HIKVISION

HikDashcam · K60 PRO
User Manual

A Legal Statement

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UD25868B

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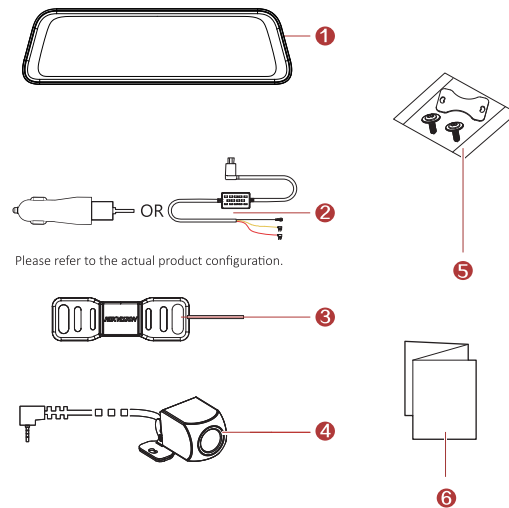
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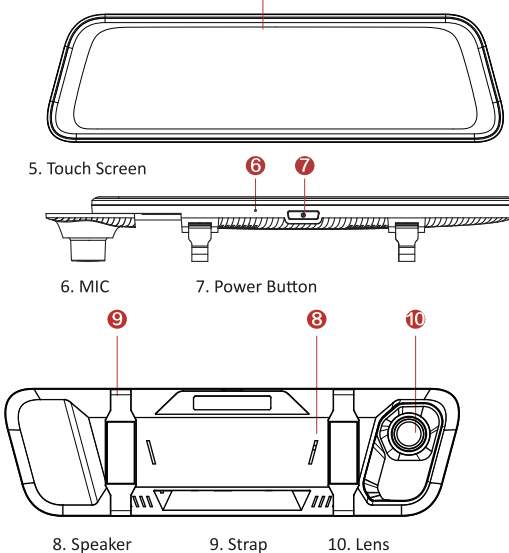
C Packing List

1. Dashcam × 1
2. Power Cord × 1
3. Strap × 1
4. Camera × 1
5. Accessory Package × 1
6. User Manual × 1

Please refer to the actual product configuration.

D Parts Introduction

1. Camera Interface   2. USB Interface   3. TF Card Slot   4. GPS Interface
5. Touch Screen
6. MIC   7. Power Button
8. Speaker   9. Strap   10. Lens

E Install TF Card

Insert TF Card
Insert the golden contact surface of the TF card towards the rear of the dashcam. Push the TF card to the end until it clicks.
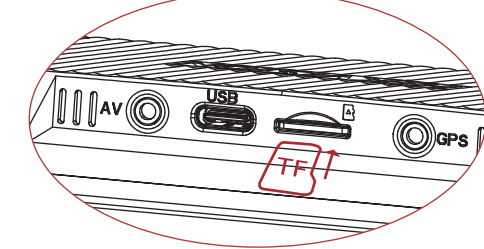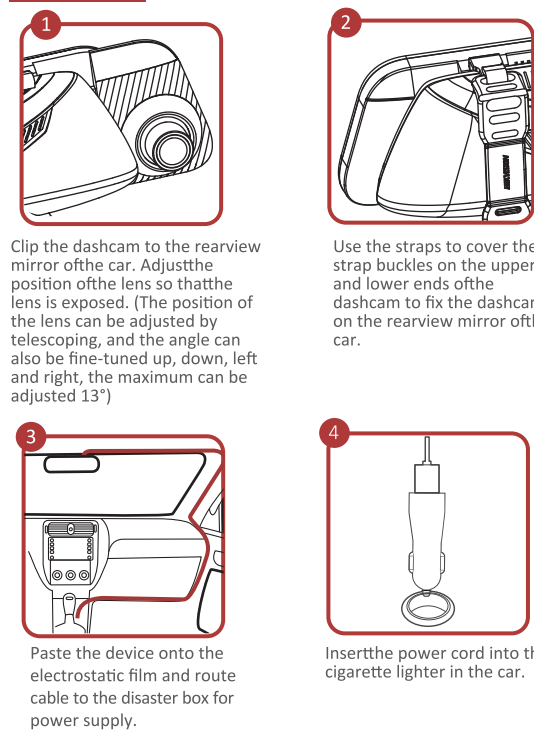
Remove TF Card
Push the edge of the TF card inward until you hear/feel a click, and then push it out of the TF card slot until you can remove it.
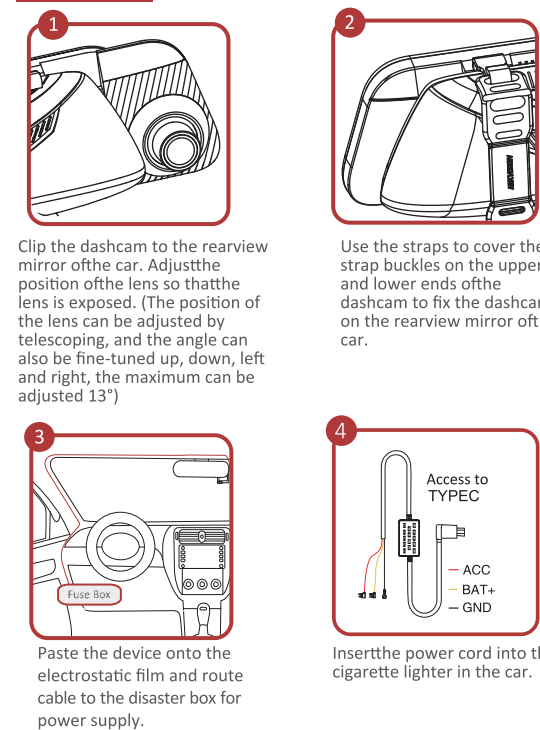
ⓘ 1. Please purchase a TF card from a regular channel. For the stability and efficiency of data storage, it is recommended to use a high-speed TF card above Class10.
2. Before inserting and removing the TF card, please be sure to power off the recorder to avoid damaging the TF card.
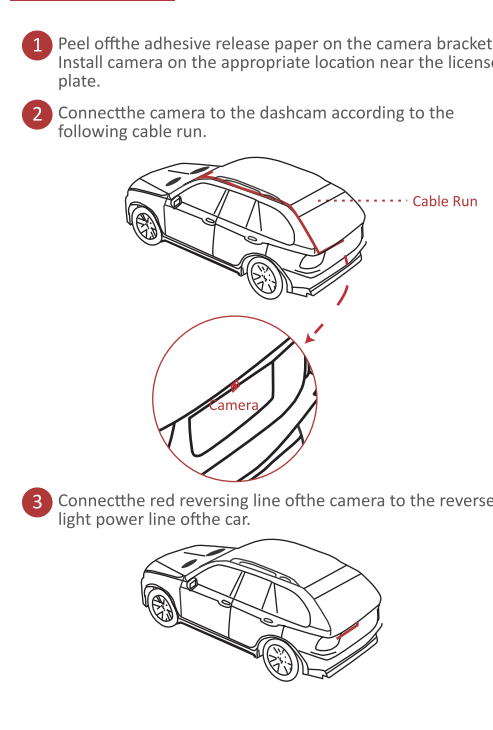3. Please format the TF card with this machine before use.

E Installation

1
Clip the dashcam to the rearview mirror of the car. Adjust the position of the lens so that the lens is exposed. (The position of the lens can be adjusted by telescoping, and the angle can also be fine-tuned up, down, left and right, the maximum can be adjusted 13°)

2
Use the straps to cover the strap buckles on the upper and lower ends of the dashcam to fix the dashcam on the rearview mirror of the car.

3
Paste the device onto the electrostatic film and route cable to the disaster box for power supply.

4
Insert the power cord into the cigarette lighter in the car.

E Installation

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Clip the dashcam to the rearview mirror of the car. Adjust the position of the lens so that the lens is exposed. (The position of the lens can be adjusted by telescoping, and the angle can also be fine-tuned up, down, left and right, the maximum can be adjusted 13°)

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Insert the power cord into the cigarette lighter in the car.

Access to TYPEC
ACC
BAT+
GND
Fuse Box

E Install Camera

1
Peel off the adhesive release paper on the camera bracket. Install camera on the appropriate location near the license plate.

2
Connect the camera to the dashcam according to the following cable run.

Cable Run

3
Connect the red reversing line of the camera to the reverse light power line of the car.

F Cautions

Safety Instruction
These instructions are intended to ensure that users can use the product correctly to avoid danger or property loss.
Cautions: Injury or equipment damage may occur if any of the cautions are neglected.
• In the use of the dashcam, you must be in strict compliance with the local laws and regulations.
• You are recommended to install the dashcam on the location of rear mirror to ensure the dashcam can record with the best surveillance view. DO NOT install the dashcam on the location that will block the driver's sight.
• Keep the user manual properly for future reference. See initial connection of dashcam in user manual.
• Purchase the TF card from legal channel. To ensure safe and stable data transmission, it is recommended to use TF card of Class 10 or above.
• Format the new TF card first before using the card.
• To protect TF card from damage, shut down the dashcam before installing and uninstalling TF card.
• If the dashcam is directly connected with the vehicle power system, you are recommended to power off the dashcam when the engine is off. Disconnect cigarette lighter to avoid insufficient voltage and abnormal startup. Reconnect cigarette lighter to ensure dashcam work normally when you start the car again.
• Operating temperature is from -20˚C to 70˚C (-4˚F to 158˚F). To protect the dashcam, DO NOT use it in high temperature, low temperature, or high-humidity environment. Keep the dashcam from rain and dust.
• The manual is subject to update. The functions of dashcam may vary according to different models.
*The driving assistance function of the device only sends alarm or warning to the driver and cannot replace the driver's judgement and operation. With the device, you also should drive carefully to avoid traffic accident or violation. Pedestrian or object recognition failure or recognition error may occur due to external factors. DO NOT overly rely on the driving assistance function.

H Mobile Phone Connection

1
Scan the QR code to download and install HikDashcam app.

Scan QR Code

2
Add the dashcam to the app.
a. Run the HikDashcam app.
b. Tap **Wi-Fi Connection**.
c. In Wi-Fi list, select the Wi-Fi SSID of the target dashcam and enter Wi-Fi password to build connection.

ⓘ • You can set the parameters of the dashcam.
• For iOS, you need to go to Wi-Fi settings of your phone to connect to the Wi-Fi of dashcam.

3
Edit the dashcam password to activate it to avoid abnormal recording after connecting to Wi-Fi.

ⓘ Dashcam Wi-Fi default parameters:
• Wi-Fi SSID: HIKVISION-K60PRO-XXXX (XXXX refers to the last four characters of verification code.)
• Wi-Fi password: 1234567890
(please edit password after logging in for the first time.)

Specifications

Model	AE-DC4928-K60PRO
Aperture	F2.0
Pixel	1440P
Max.Resolition	2560*1440P
Angle	D120°H105°V52°
Screen	9.35inch
Storage	Type C,32 GB to 256 GB
G-Sensor	Built-in, collision triggered recording and recording lock
Wi-Fi	Yes
Bluetooth	No
Sound Recording	Yes
Power Supply	5V 2.5A
Power Consumption	<7 W (with rear camera)
Operating Temperature and Humidity	-20℃ to 70℃ (-4°F to 158°F),RH 95%
Power Interface	Type C
Dimensions(L×W×H)	264 mm×74 mm×40 mm
Weight	Approx.340g

I Troublshooting

Trouble	Solution
The dashcam drops easily.	• Clean the windshield before installation. • Check whether the 3M tape is tightly sticked to the electrostatic film before the installation.
Starting the dashcam failed.	• Check whether the vehicle is started and power supply is normal. • Check whether the car charger is tightly connected. • Restore to defaults: hold the RESET button until the startup music is heard.
The dashcam powers off easily.	• Make sure the power cord is in good condition. • Make sure the power cord is tightly connected to the according interfaces.
Recording is abnormal and indicator is unlit.	• Make sure that the dashcam started up successfully. • Check whether the TF card is inserted. • Check the status of TF card, e.g. its format, its lifespan.
Recording is blurred.	• Change TF card if it is not well. • Make sure the protective film is peeled off. • Check whether the windshield or the lens of dashcam is blurred.
Recording is mute.	• Set audio settings on the device or turn on sound recording in HikDashcam app. • Turn on sound through the audio control function of the dashcam.
Dashcam reboots itself.	• Check whether the car charger is tightly connected. • Check whether the car charger is equipped with power supply interface of 5 VDC, ≥ 2 A.
Mobile phone cannot connect to dashcam.	• Make sure HikDashcam app is installed. • Please restart the dashcam to the app.

H Troubleshooting

Trouble	Solution
The mobile phone cannot display recordings.	It may be relevant with the player or system of the phone. Please connect TF card to your computer and display the recordings.
TF card is not detected when you connect dashcam to computer with the supplied power cord.	Dashcam does not support data transmission and the supplied power cord is only for charging. If you need to transfer data, please connect TF card to your computer.
Wi-Fi connection takes a long time.	It may be caused by the interference of the surrounding Wi-Fi signals. Please use the dashcam in an environment of less interference. Shut down unnecessary programs in your phone to release some resources for HikDashcam app and reconnect Wi-Fi.
Dashcam Wi-Fi password is forgotten.	The default password is 1234567890. If you have revisited the password, regain the password by the following steps. 1. Hold the RESET button on dashcam until the startup music is heard and the dashcam is restored to defaults. 2. Go to Wi-Fi Connection interface in HikDashcam app. 3. Select Wi-Fi SSID and log in with default password 1234567890.
No GPS signal.	Check whether the GPS function is enabled. Normally, the GPS function is enabled by default. Make sure the device is not in the places of weak signal or no signal, such as underground garage. Make sure there is no metal around the device because metal will interfere with GPS signal. Make sure the location where the device is installed is not pasted with radiation protection film. The film will interfere with GPS signal.