



Dashcam
User Manual

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Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
Note	Provides additional information to emphasize or supplement important points of the main text.
Caution	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
Danger	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.

Safety Instructions

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet limited power source or PS2 requirements according to the IEC60950-1 or IEC 62368-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

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Chapter 1 Introduction

1.1 Product Introduction

The product supports dual-channel 1080P HD input, enabling front-road, in-vehicle, and wide-angle coverage. It allows remote viewing via APP and PC, supports parking monitoring mode, cross-regional driving, and dual SIM cards. With easy installation, 9-36V wide voltage input, and flexible angle adjustment, it operates stably in temperatures ranging from -30°C to 70°C and is suitable for cars, trucks, and commercial vehicles.

**Note**

This product is subject to active development, which means that some functions might differ from what is presented here. Please refer to the actual product for your reference.

1.2 Product Features

- Video: Supports 2 built-in video channels (front camera fixed at 1080P, interior camera fixed at 1080P).
- Audio: Built-in speaker and microphone; supports 1 audio input, 1 audio output, and two-way audio intercom.
- Positioning: Supports GPS/GLONASS/GALILEO positioning, with time and speed information overlay on video.
- Wi-Fi: Built-in Wi-Fi module, supports AP hotspot connection.
- Bluetooth: Built-in Bluetooth module.
- 4G: Built-in 4G module, supports dual Nano SIM cards (dual SIM, single standby).
- Storage: Supports 1 TF card (up to 512 GB capacity), supports loop recording with overwrite.
- App Support: Allows preview, playback, and parameter configuration via mobile app.
- Support HAT_Cloud platform.
- G-Sensor: Built-in 3-axis gyroscope; automatically triggers emergency recording and locks video backup upon collision or severe vibration.
- Installation & Operation: Simple and user-friendly.

Chapter 2 App Download and Device Adding

This dashcam requires App for taking snapshots, recording videos and configuration.

Step 1 Scan the QR code bellow and download the App.

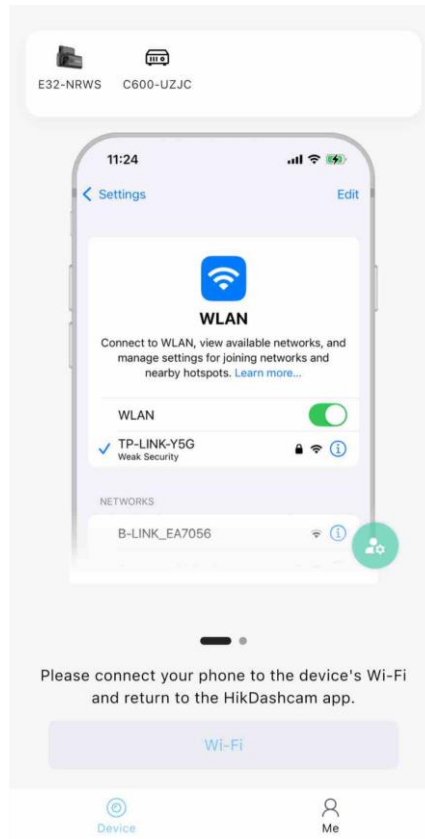


Figure 2-1 QR Code

Step 2 Power on the dashcam.

Step 3 Open the App and tap "Device", follow the instructions to connect the dashcam.

The system will search for the device automatically via Bluetooth. Select The device named "E32-XXXX." on the top. The string XXXX means the last four characters of the verification code on the dashcam. Enter the device password. The default password is Dash12345.



Note: You need to activate the device by changing the password for first use.

Step 4 On the “Device” page, tap “Enter Device” to enter the operation page.

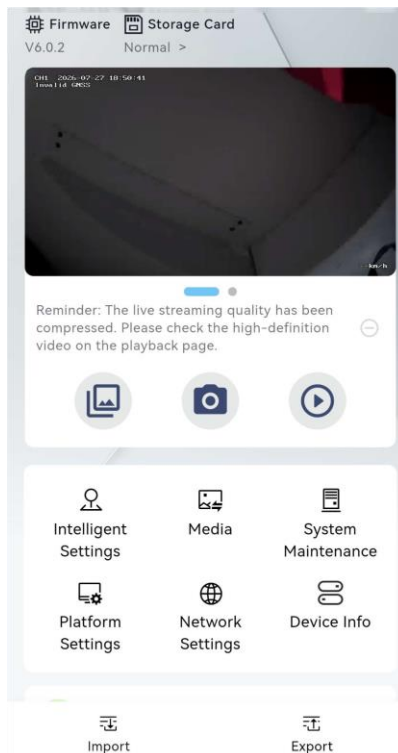


Figure 2-1 Dashcam Home Page

Chapter 3 App Settings

3.1 Live View

You can view the live video on the live view page. Slide to choose the camera channel to take capture or record a video. You can also save the capture pictures to your phone.

Note

For capture and recording, make sure that you have the TF card installed and the TF card is already formatted by the App.

3.2 Capture

Step 1 As the live view function is off by default, you can tap the play button () on live view window to start the live view. The window will display date and channel name on the upper left corner. For full screen display, tap the full screen icon () on the lower right corner of the live view window.

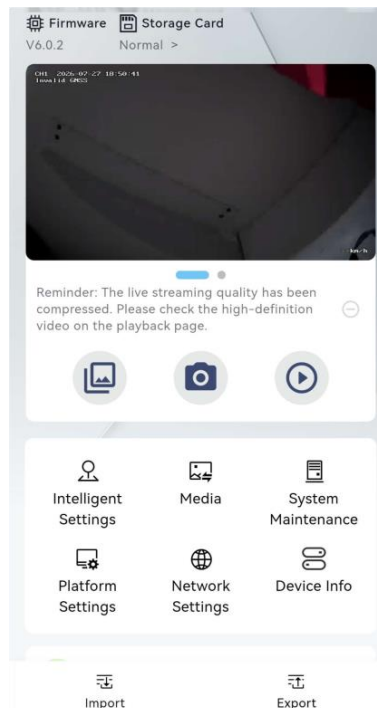


Figure 3-1 Live View Page

 Note

Only channels that are connected to cameras can start live view, capture or record videos.

After tapping the full screen icon , you can tap  or  to flip the live-view horizontally or vertically.

To adjust brightness, hue, saturation and contrast of the live view image, tap  at the upper-right corner of the live view window. Then you can drag the bar to adjust corresponding parameters.

Step 2 Tap  to capture the picture in the current live view window.

Step 3 (Optional) If photos in the mobile album are accidentally deleted and you do not want to connect the device again to export the pictures, you can select the desired photos in the album, tap the download button. The image will be downloaded to the App's album, and users can directly view the images without connecting the device.

3.3 Album

The captured images and video records will be stored in the album.

If you want to check image album, go to  to view the captured pictures.

If you want to check the video records, go to  to view the records.

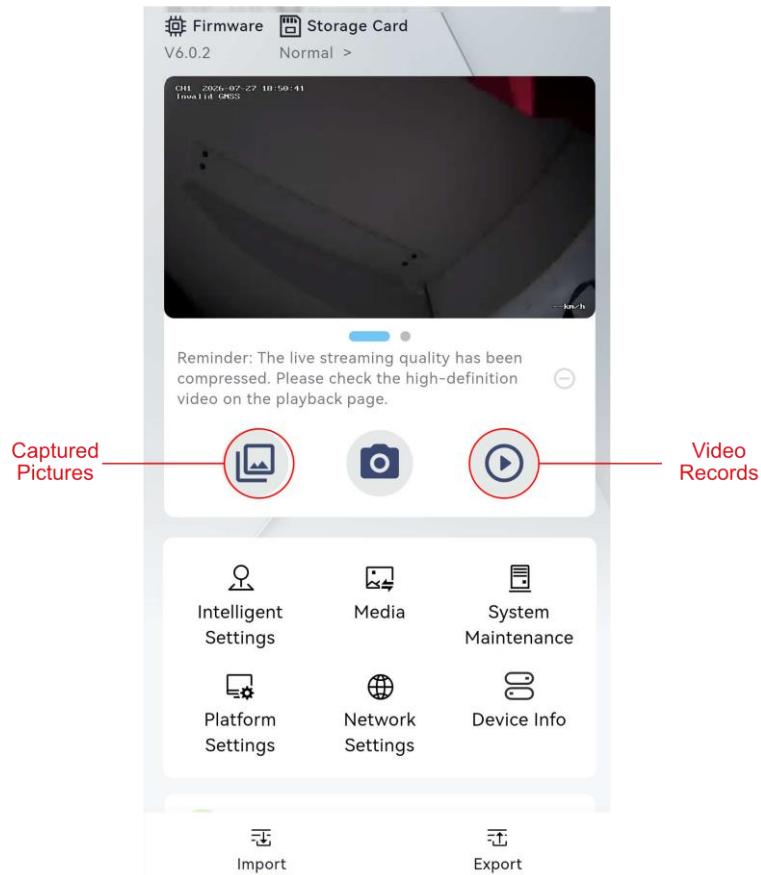


Figure 3-2 Tap Album

3.3.1 Image

Download Image

The images are saved to the device's TF card by default. If you want to save the captured images to the local album: first tap , then tap  at the upper-right corner of the page, then select the photos you want to save and finally tap the save button  below.

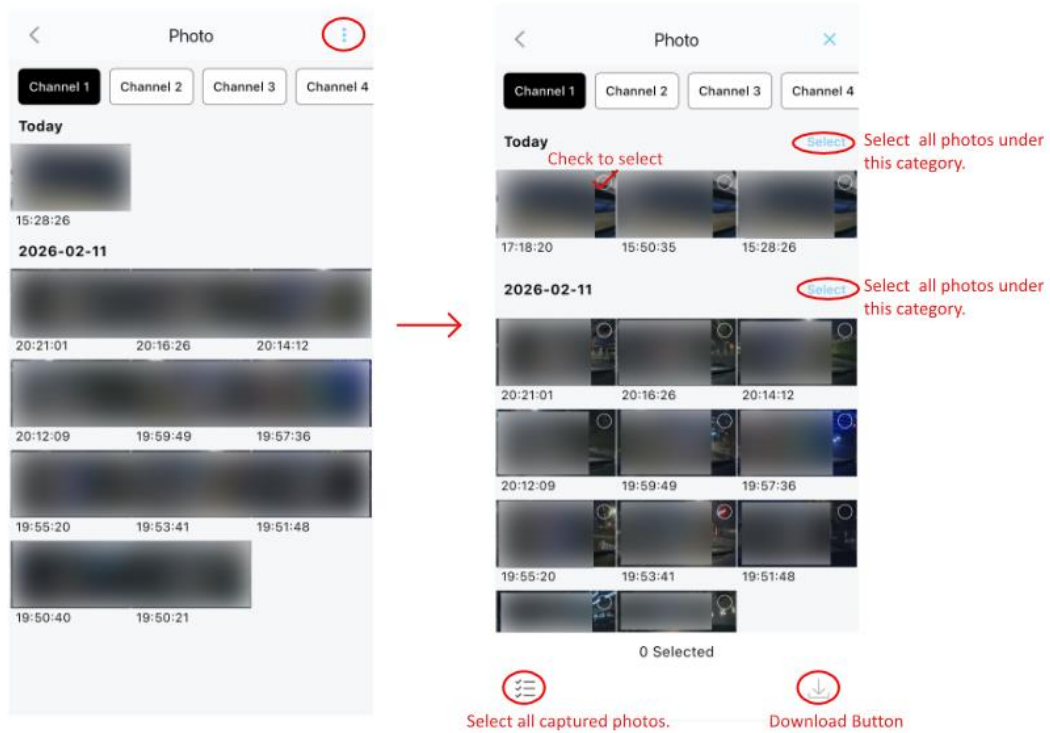


Figure 3-3 Image Album

Note: Make sure that the phone has authorized the APP to access the phone's photo album before downloading the image.

You can check the downloaded pictures in Photos--Image.

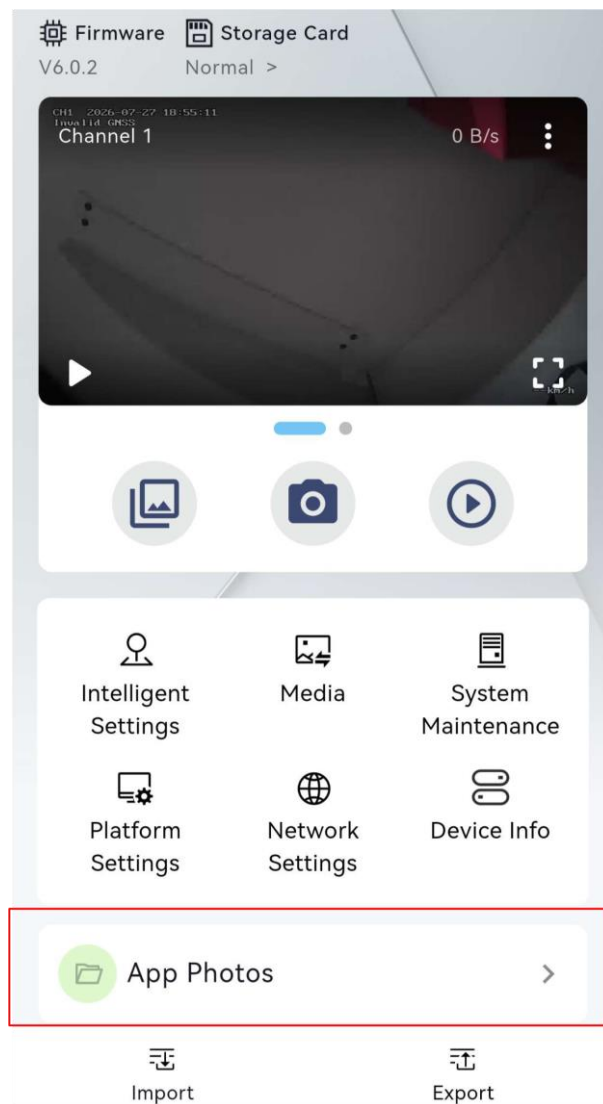


Figure 3-4 Local Photo Album

Export/ Delete Image

After downloading images to local album, you may want to export the images to your phone's album or delete the images in local album. You can export/ delete these images one by one or in batch.

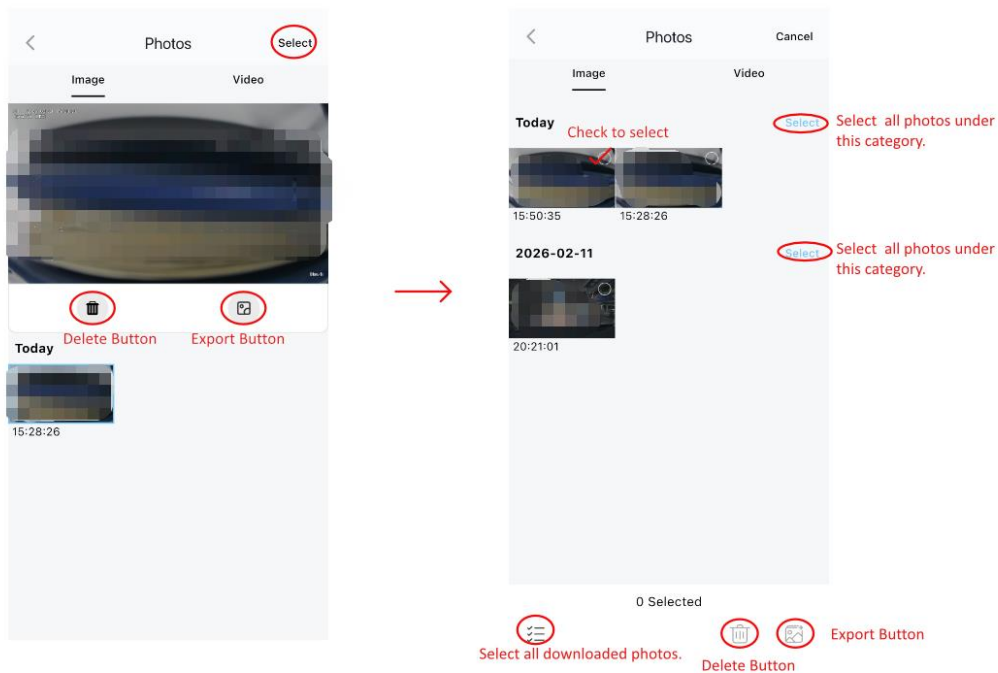


Figure 3-5 Export/ Delete Images

If you want to export/ delete images one by one, tap the image you want to export/ delete, then tap  /  and select “OK” to finish exporting/ deleting.

If you want to export/ delete images in batch, you can tap “Select” at the upper-right corner of the page, check the photos you want to export/ delete then tap  /  and select “OK” to finish exporting/ deleting.

Note: Before exporting the image, please ensure that the phone has authorized the App to access the phone's photo album.

3.3.2 Recording

Once the TF card is inserted in the device, the device starts recording videos.

Go to  to view the videos.

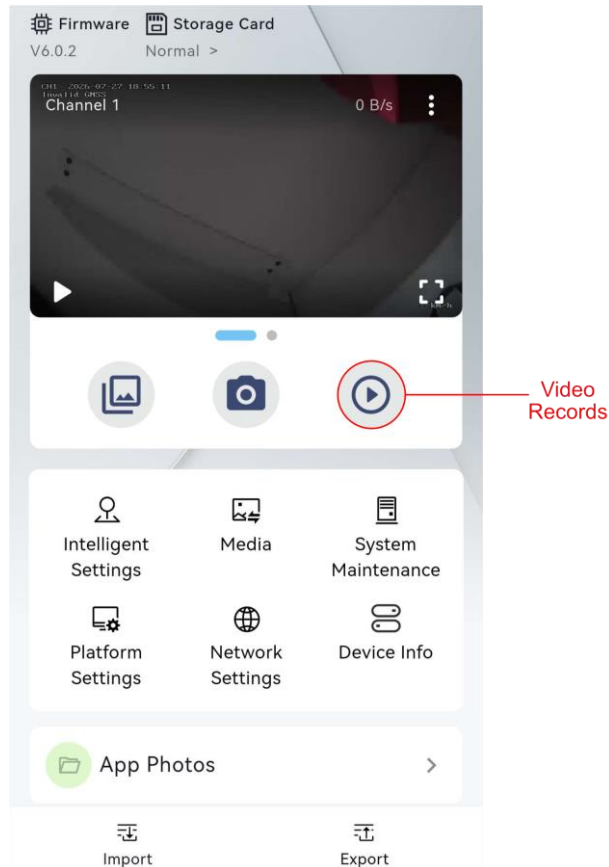


Figure 3-6 Tap Video Records

Note: The video is saved in the Cycle and Event page.

The video recording of the dashcam is divided into “Cycle Video” and “Event Video.”

Cycle videos: the dashcam starts recording ordinary videos when powered on, and save them in the TF card.

Event videos: the dashcam will record a video in case of collisions and alarms. This video is generated by combining the ordinary video 5 s before the emergency ("pre-recording") and 3 s after it. It is also supported to be customized.

The dashcam loops its video recording and prefers to cover the ordinary recordings first. However, for long-term use, it is recommended to back up event recordings in time.

Video Playback

Step 1 After inserting the TF card, the device will start recording.

You can view "Cycle videos" and "Event videos" in the album interface. The steps for viewing, screenshotting, downloading, exporting for both "Cycle videos" and "Event videos" are the same.

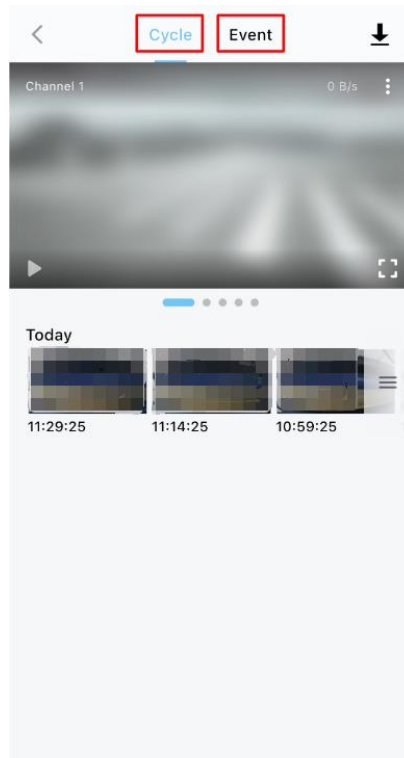


Figure 3-7 Records Category

Step 2 Tap the video you want to view, and tap play button to start playback.

Step 3 (Optional) If you want to adjust the play speed, brightness, hue, saturation and contrast of the video records, tap  at the upper-right corner of the page, then you can continue adjusting.

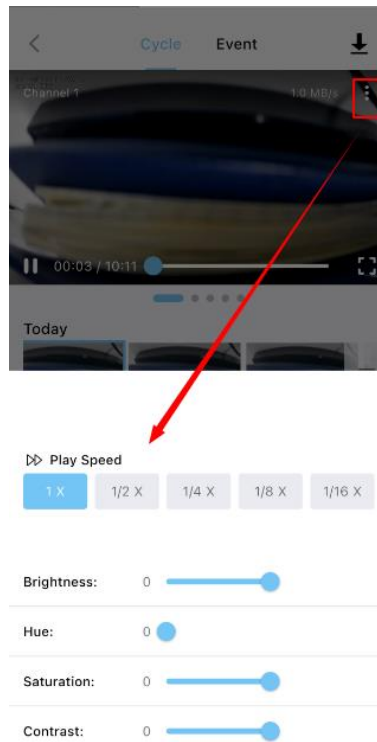


Figure 3-8 Adjust Play Speed

Capture in Video

Step 1 If you need to take a picture from the video, you can play the video, then tap the capture button .

Note: The capture button can only be used after the video starts playing full-screen.

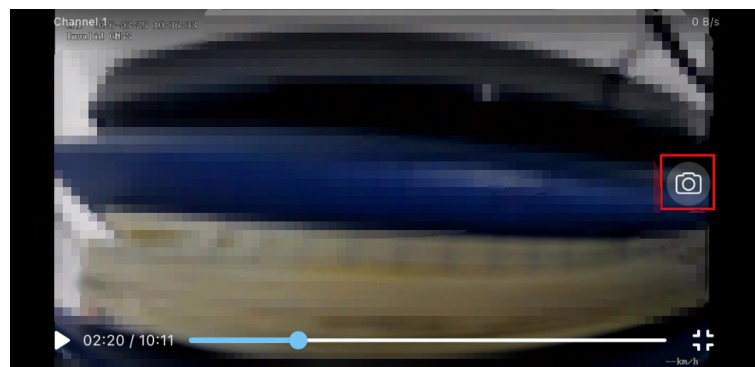


Figure 3-9 Capture in Video

Step 2 Captured pictures can be viewed in "Photos".

Download Video

If you need to download video to the local album: first tap , then tap the video you want to download, and tap  to download the corresponding video.

Moreover, you can tap , then tap  at the upper-right corner of the page, select the videos you want to save and finally tap the save button  below.

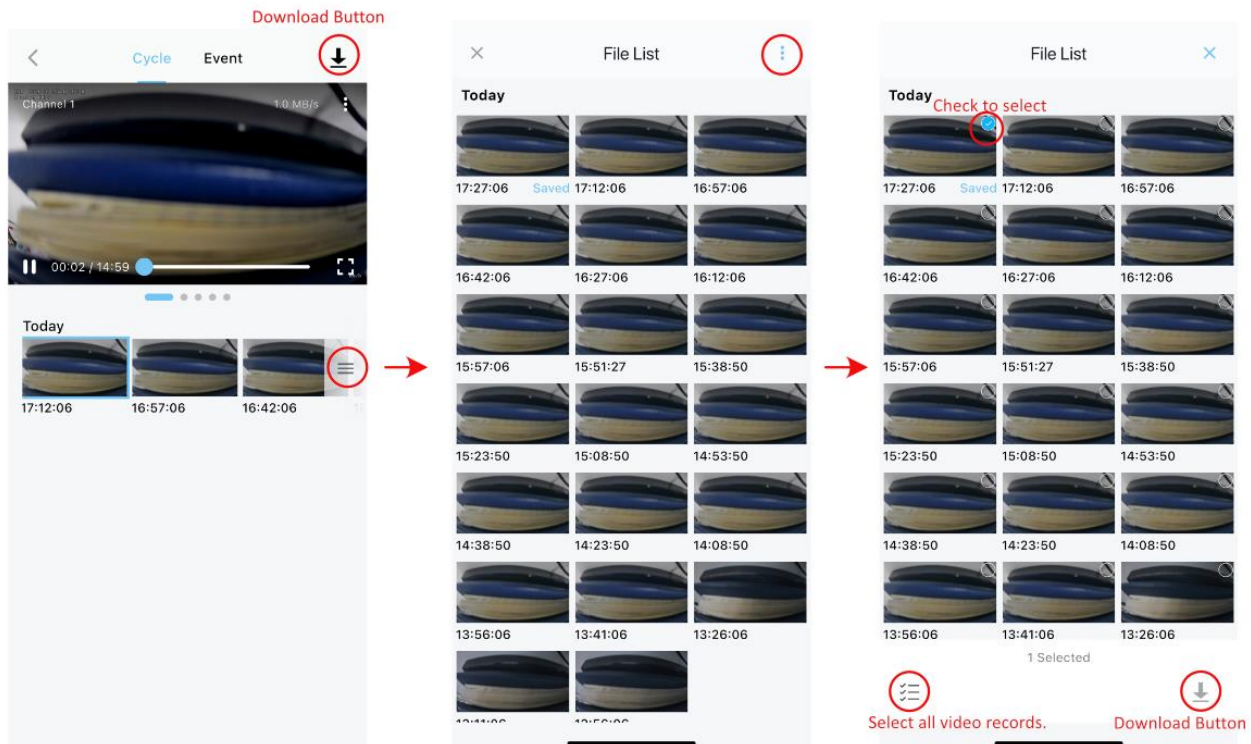


Figure 3-10 Download Video

Note: Before exporting the video, please ensure that the phone has authorized the App to access the phone's photo album.

Export/ Delete Video

After downloading videos to local album, you may want to export the videos to your phone's album or delete the videos in local album. You can export/ delete these videos one by one or in batch.

Go to Photos → Video.

If you want to export/ delete videos one by one, tap the video you want to export/ delete, then tap  /  and select "OK" to finish exporting/ deleting.

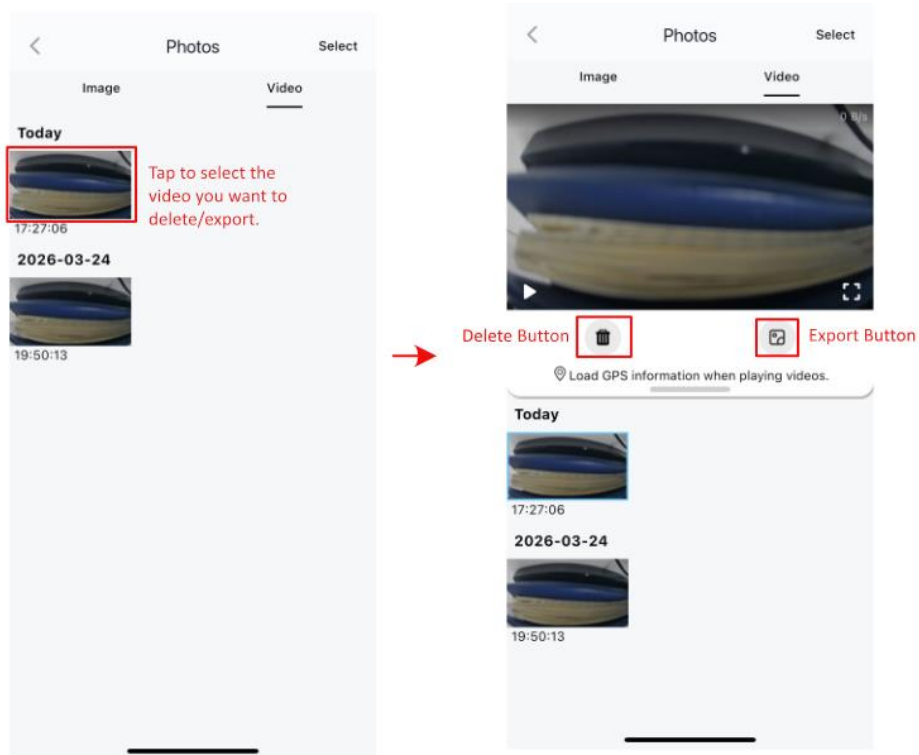


Figure 3-11 Download Video One by One

If you want to export/ delete videos in batch, you can tap “Select” at the upper-right corner of the page, check the videos you want to export/ delete then tap  /  and select “OK” to finish exporting/ deleting.



Figure 3-12 Download Video in Batch

Chapter 4 Dashcam Settings

In the live view page, tap corresponding icons to enter different configuration pages.

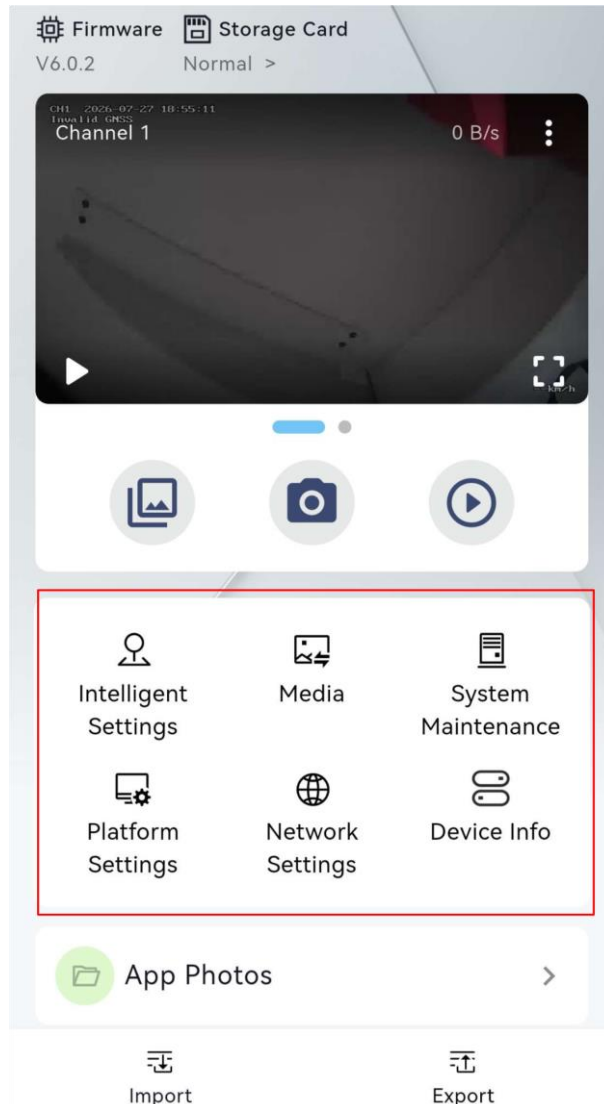


Figure 4-1 Configuration Shortcuts

4.1 Intelligence Settings

4.1.1VSD Settings

When enable the VSD (Vehicle Status Detection), the device can remind you the vehicle status when driving.

Step 1 Go to Intelligence → VSD Settings.

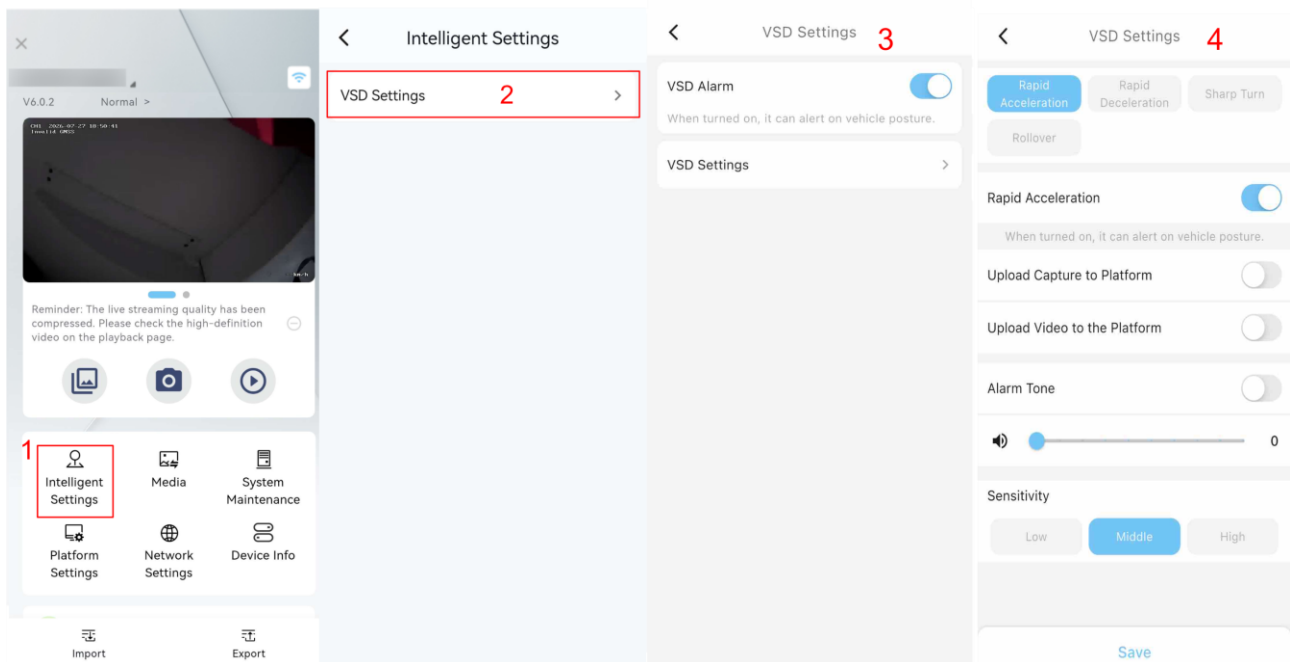


Figure 4-2 VSD Settings

Step 2 Enable VSD settings function. And tap “VSD Parameter Settings” to set the parameters.

Step 3 Select the type and set the parameters.

For example, if you select “Rapid Acceleration”, the device will detect the vehicle’s rapid acceleration and you can set the capture, the upload to platform, alarm sound and sensitivity.

4.2 Media Settings

4.2.1 Convenient Settings

Go to Media → Convenient Settings.

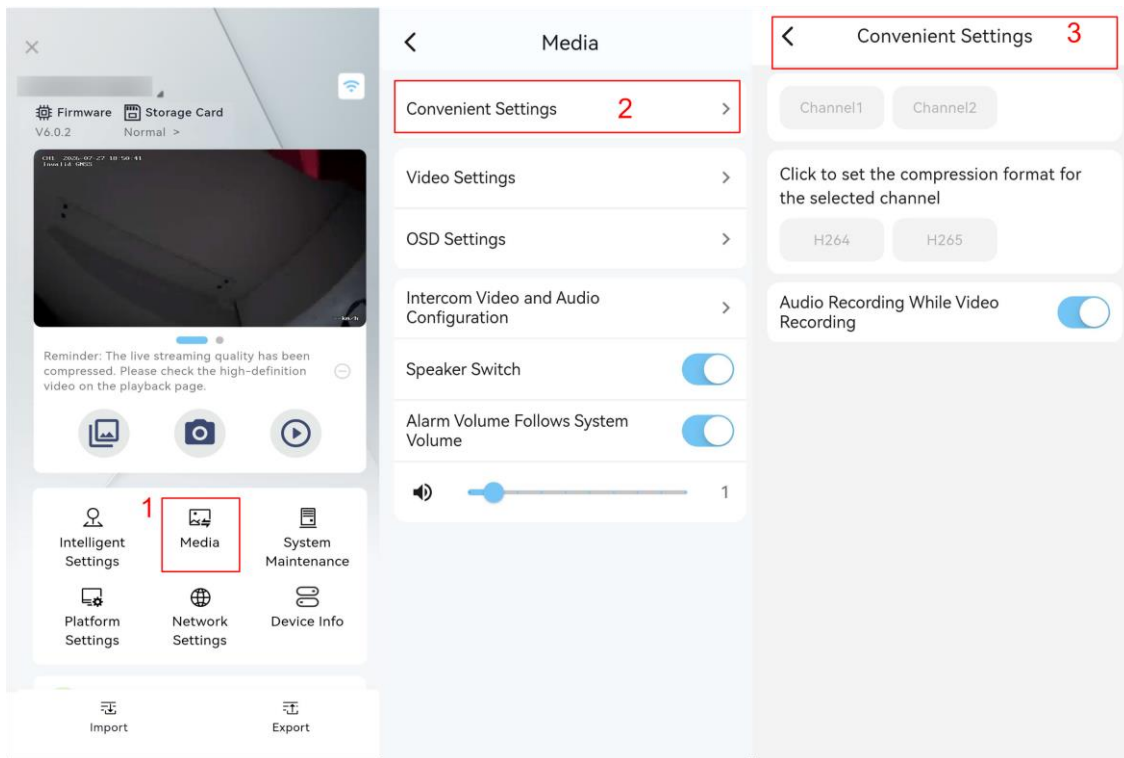


Figure 4-3 Convenient Settings

You can set the compression format for the select channel. You can also enable “Audio Recording While Video Recording” function.

Note: After enabling/disabling “Audio Recording While Video Recording” function, the device needs to be restarted to take effect.

4.2.2 Video Parameters Settings

You can set video’s bitrate type, stream type, compression format, quality, frame rate, Max. bitrate. You can also set OSD, intercom, speaker, and alarm volume. The default configuration is recommended.

Go to Media → Video Settings.

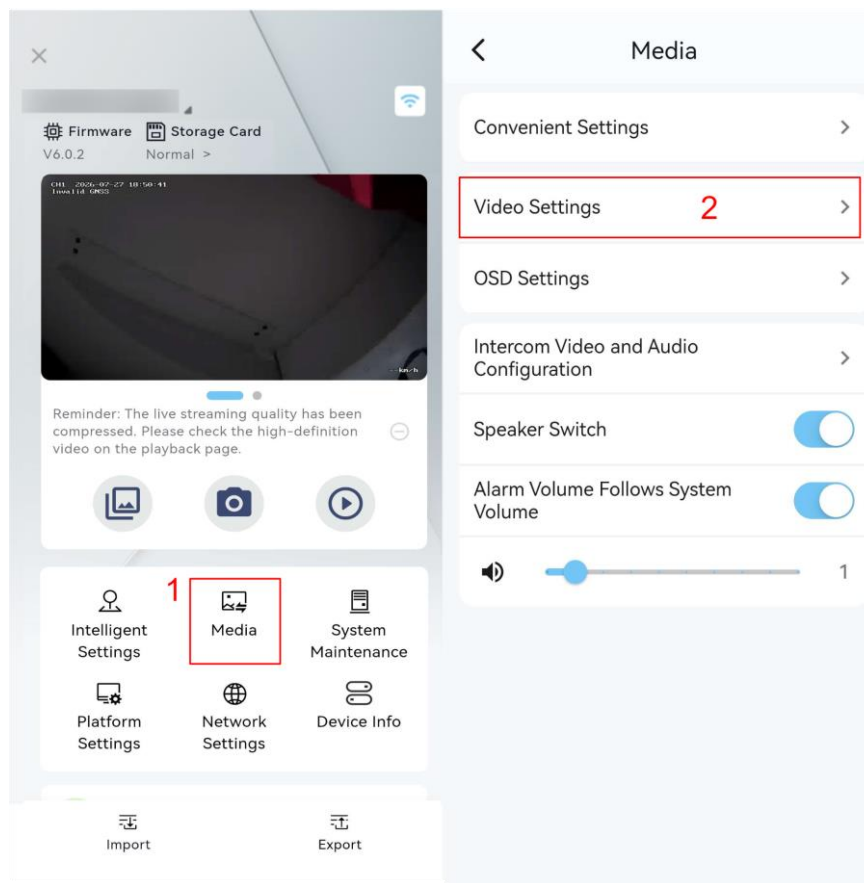


Figure 4-4 Video/Image Settings

The higher the resolution or bitrate, the clearer it is, but the video file size will also get larger and recording duration shorter.

The higher the resolution and sub stream, the clearer the preview image, but the requirements for network speed will also get higher.

The H265 performs better than the H264 in terms of compressed storage, for H265 occupies less space at the same quality. However, H265 encoding pressure is greater, and platform playback compatibility is not inferior than H264, which may lead to playback failure. Therefore, it is recommended that you select the default H264 encoding format.

The screenshot shows the 'Video Settings' screen. At the top, there is a back arrow and the title 'Video Settings'. Below this, there are two tabs: 'Channel1' (selected) and 'Channel2'. Underneath, there are two buttons: 'Main Stream' (selected) and 'Sub-Stream'. The next section is 'Bit Rate Type' with three options: 'Constant Bitrate', 'Variable Bitrate' (selected), and 'Adaptive'. Below that is 'Stream Type' with two options: 'Video Stream' and 'Mixed Stream' (selected). The 'Compression Format' section has two options: 'H264' (selected) and 'H265'. The 'Resolution' section has one option: '1920*1080'. At the bottom, there is a 'Save' button.

Figure 4-5 Video Parameters

4.2.1 OSD Settings

Step 1 Go to Media → OSD Settings.

Step 2 Select a camera and set the channel name. The channel name will be displayed on the upper-left corner of the live view page.

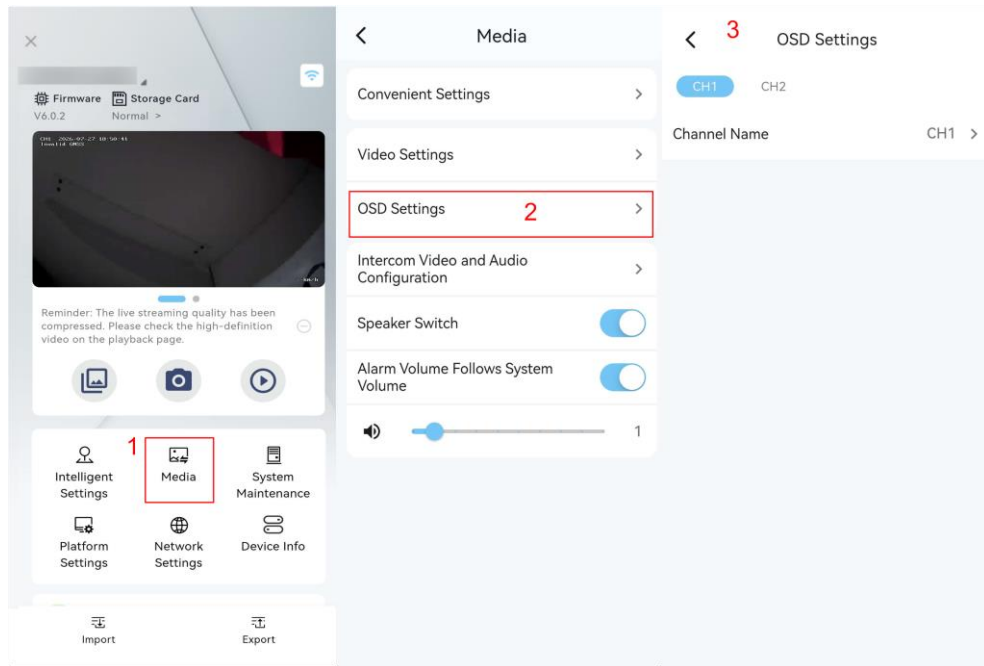


Figure 4-6 OSD Settings

4.2.2 Intercom Record Audio Configuration

Step 1 Go to Media → Intercom Record Audio Configuration.

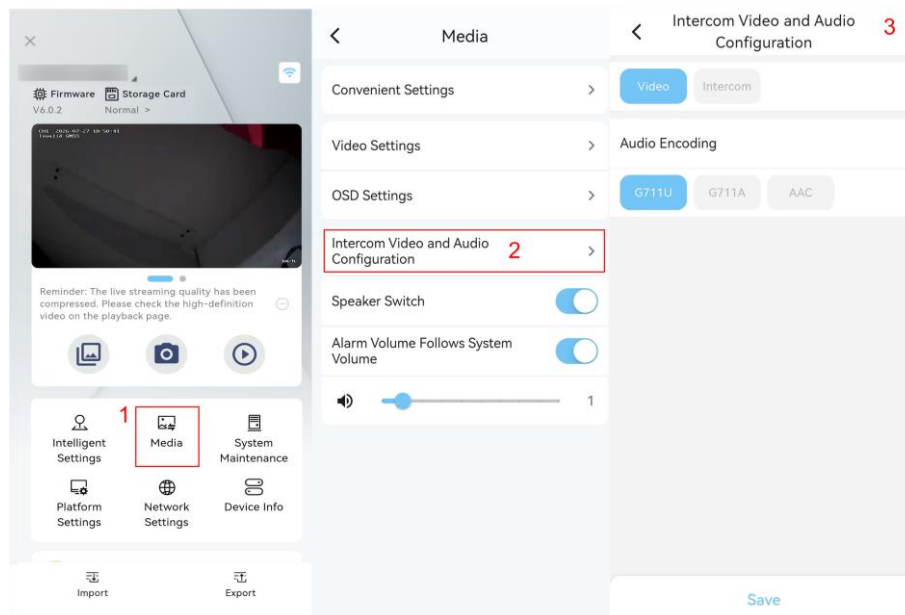


Figure 4-7 Intercom Record Audio Settings

Step 2 Select “Video” or “Intercom”.

Step 3 Set the audio encoding type.

Step 4 Tap “Save”.

4.2.3 Speaker and Alarm Volume Settings

You can set the device speaker and alarm volume.

Step 1 Go to Media.

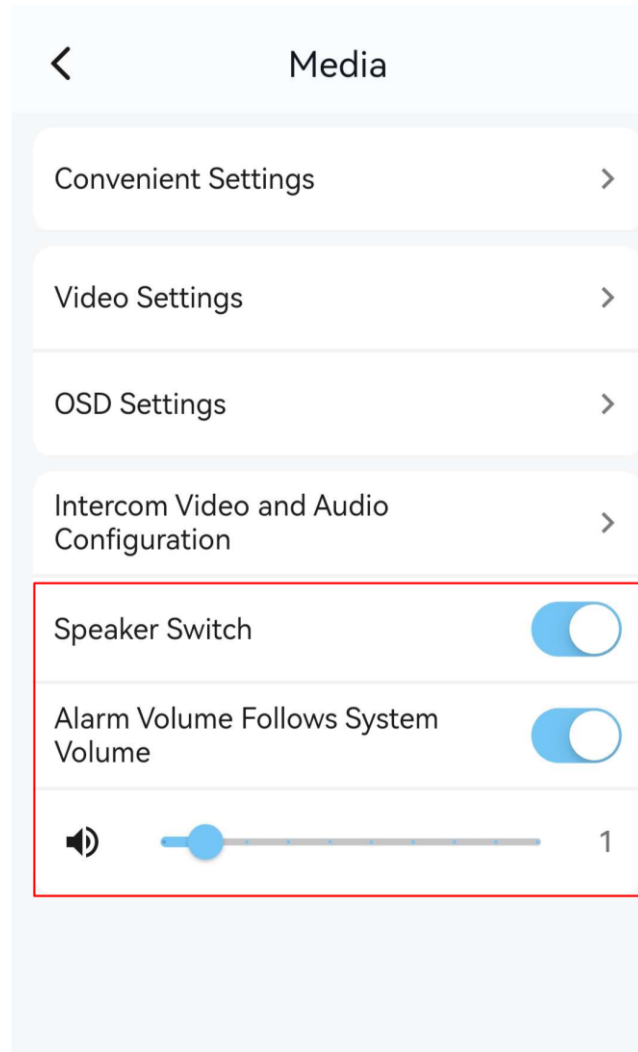


Figure 4-8 Volume Settings

Step 2 Enable/Disable Speaker: When enabled, both the device's system sounds (such as startup music, TF card formatting prompts, etc.) and alarm sounds can be played. When disabled, the device will have no audio output, meaning no system sounds or alarm sounds.

Step 3 Enable/disable “Alarm Volume Follows System Volume” and set the volume. Once enabled, the alarm volume will be the same as the system’s.

Note: Drag the bar below to adjust volume

4.3 System Maintenance

In System configuration page, you can set and view the device basic parameters.
Tap “System: to enter the page.

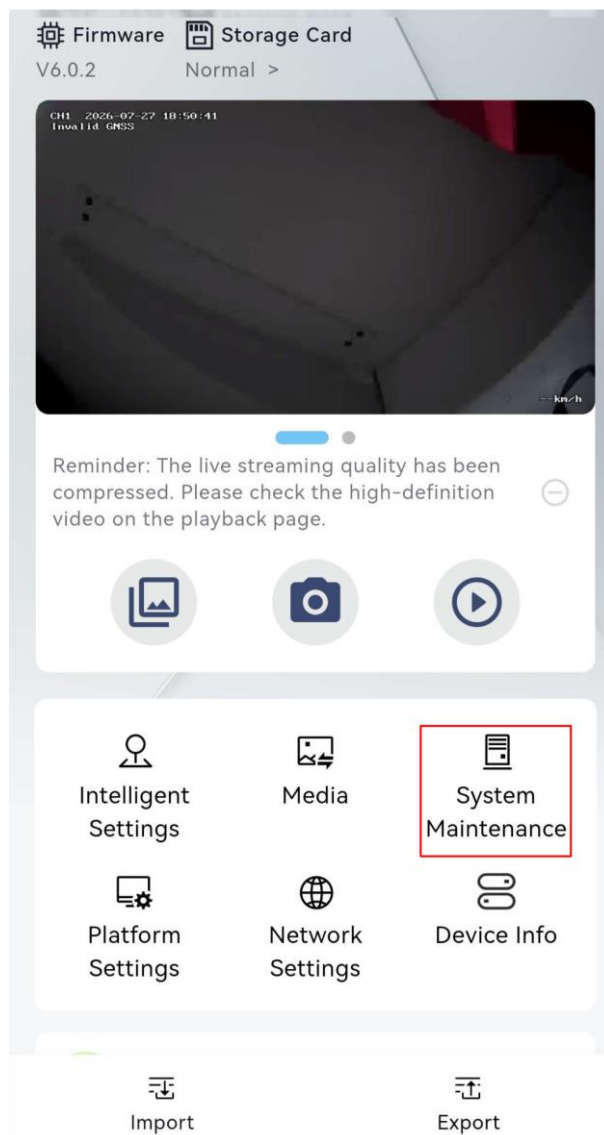


Figure 4-9 System Shortcut

Function	Description
Device Language	Change device language. The device will be reboot after changing.
Storage	You can view TF card total capacity, free capacity, free space, remaining life and health status. You can also tap “Memory Card Formatting” to format the TF card. Or tap “Format All” to format all cards. The dashcam adopts loop recording, and the earlier recording will be overwritten after the TF card storage space

Function	Description
	is exhausted. If there are important videos, please backup them in time.
Manufacturer Information	View the Manufacturer information, such as Province ID, City ID, Manufacturer ID, Device Model.
Delayed Powering off Time	The device can delayed power off. You can set the delayed time.
G-Sensor Emergency Recording	If a collision occurs during the vehicle's operation after enabling, the emergency recording can be stored onto the TF card. You can select G-Sensor Sensitivity.
Vehicle Information	Set the current vehicle's information, such as license plate No., color, and type.
Initial Mileage Configuration	It refers to the setting of the initial mileage value by a system or device during its first use or initialization. This is used to record the starting mileage, serving as the basis for subsequent mileage calculations and data analysis.
Parking Monitoring Settings	You can enable Parking Monitoring function and the device will continuously monitor vehicle safety after parking. Collision Wake-up: After the vehicle is turned off, the device will monitor whether the vehicle has been involved in a collision. If the mode is enabled, the device will record 60 seconds of video after the collision. If the vehicle has not collided, after ACC OFF the device records at 1 frame per second for monitoring.
Log Export	Export log.
Parameter Import/Export	Import/Export parameters.
Daylight Saving Time	Set the DST start, end time.
NTP Timing	Enable NTP time synchronizing Set the NTP server's IP address, port No., and interval.
Partly Restore Default Settings	Parts of the parameters will be restored to default settings.
Restore Factory Setting	All parameters will be restored to factory settings.
Reboot Device	Reboot device.

4.4 Network Parameters

You can set the data connection and Wi-Fi password in the Network Parameters.

4.4.1 Wi-Fi Settings (Change Wi-Fi Password)

Step 1 Go to Network Parameters → Wi-Fi Config.

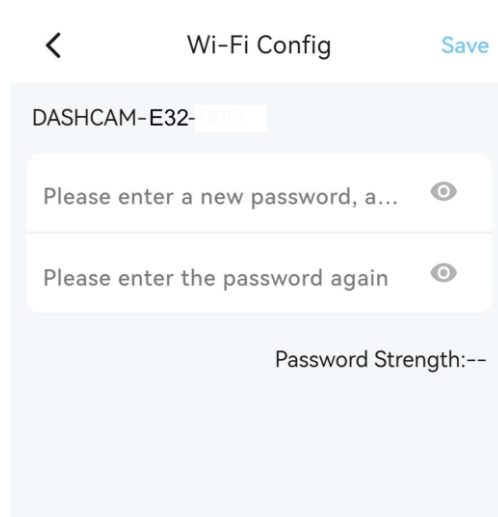


Figure 4-10 Network Parameters

Step 2 Reset the password, as shown in the following figure. The password should be more than 8 digits and contain digits, letters and symbols.

4.4.2 Wi-Fi STA

You can enter Wi-Fi name and password to connect it.

Step 1 Go to Network Parameters → Wi-Fi STA.

Step 2 Enter Wi-Fi name and password to connect it.

Note: If parameters are configured in the STA interface and saved, STA mode will be enabled. To switch to AP mode, you can tap the Bluetooth icon of the device found on the APP home page and follow the dialog prompts to switch to AP mode.

4.4.3 APN Settings

The device supports dual SIM card configuration with single standby mode, meaning only one SIM card is active at a time while the other remains inactive. Users must manually switch to select the desired card for communication or data services.

Step 1 Insert a SIM card in the device.

Step 2 Go to Network Parameters → APN Settings.

Step 3 Set "Dial-up" Parameters. Turn on Cellular Data on the Network Parameters interface and use install a SIM card to use data connection.

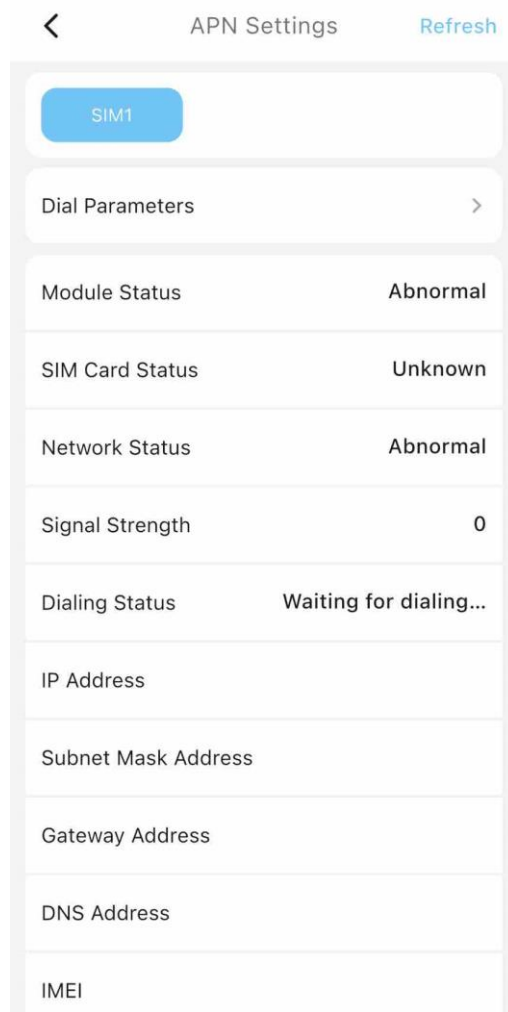


Figure 4-11 APN Settings

4.4.4 Other Settings

Go to Network Parameters. You can set satellite information and inertial navigation, and view the network status detection.

4.5 Platform Settings

You can configure platform-specific parameters in **Platform Settings**.

Step 1 Go to Platform Settings.

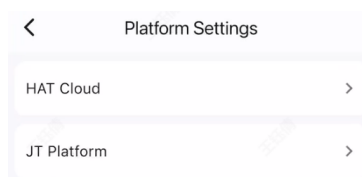


Figure 4-12 Platform Settings

Step 2 Configure the relevant platform parameters according to your needs.

Step 3 Tap “Save” to reboot to make the platform setting take effect.

4.6 Device Information

You can view the device information such as device type, serial number, version, etc.

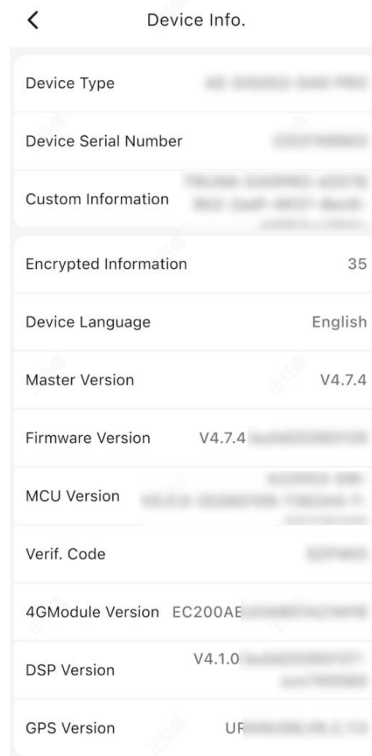


Figure 4-13 Device Parameters

Chapter 5 HAT Cloud Platform Settings

The HAT Cloud platform supports location monitoring, video preview, trajectory playback, video playback, alarm handling, alarm data analysis, etc.

5.1 Platform Login

Before You Start

To manage your device on the platform, ensure you have enabled HAT Cloud and configure the platform parameters accordingly on App. See [Platform Settings](#) for details.

Step 1 Open a browser and enter the HAT Cloud platform address: <https://www.hat-cloud.com/#/login>.

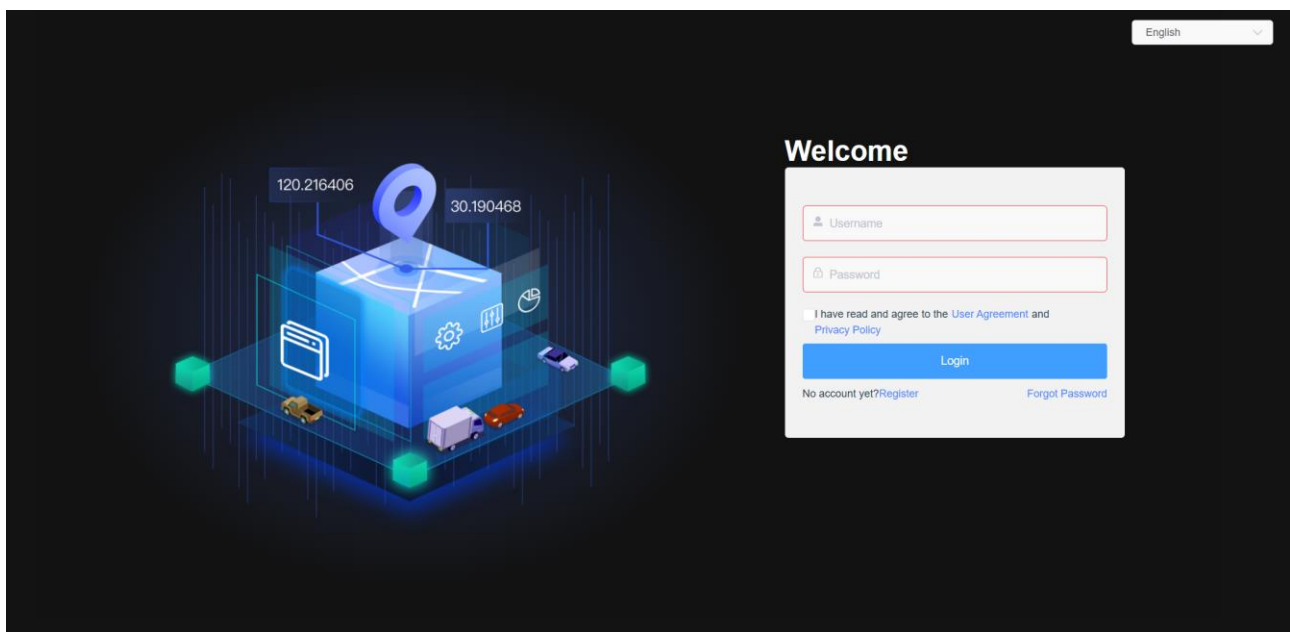


Figure 5-1 Log In to HAT Cloud

Step 2 Download and install the Web Control Plugin if prompted. After installation and login, download the plugin in the user center by clicking on the avatar.

Step 3 Select your country from the list provided.

Step 4 Log in to the HAT Cloud platform using your username and password.

5.2 Resource Management

5.2.1 Add and Bind Vehicle

Step 1 Click **Resource Management** -> **Vehicle Management**.

Step 2 Select a secondary or lower-level organization in the left tree, and click **Add** to enter the vehicle addition page.

Note

Vehicles cannot be added to the root directory.

Step 3 Configure the vehicle information and license plate number as required.

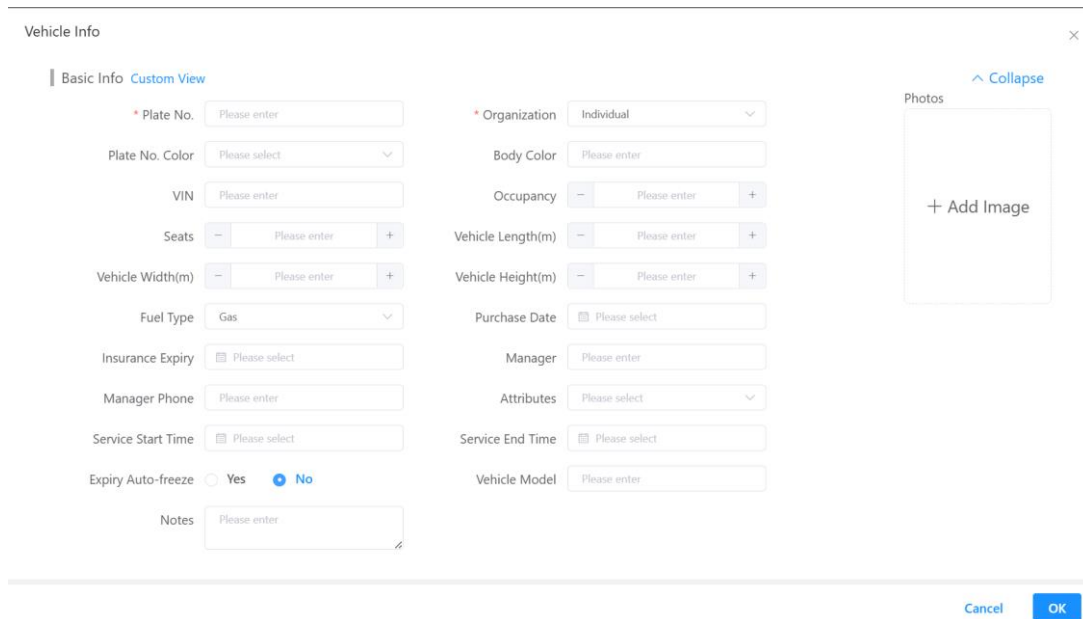


Figure 5-2 Vehicle Information Settings

Step 4 Optional: Bind the device in the device list.

Note

Both added device bindings and new device bindings are supported.

- When adding a device binding, enter the terminal phone number of the added device (with fuzzy query support) to quickly bind the device (only devices under the current organization can be searched).
- When binding a new device, enter the terminal phone number to quickly add and bind the new device.

Step 5 Optional: Configure associated driver information, which automatically sends photos to associated online devices when associated driver information contains photos.

Note

The platform also supports batch import of vehicles via excel templates, selecting drivers for batch binding and unbinding vehicles, sending driver information associated with vehicles to associated online devices for driver face attendance, etc. For details, please refer to the HAT Cloud User Manual.

5.2.2 Add Device

Step 1 Click **Resource Management** -> **Device Management**.

Step 2 Select an organization in the left tree, and click **Add** to enter the device addition page.

Step 3 Configure information such as organization, access protocol, time zone, device manufacturer, terminal phone number, number of video channels, model, etc.

Figure 5-3 Add Device

Upon successful vehicle and device addition, the device will go online.

Note

- Select the desired device and click **Configure** to set the channel number if the device channel number changes.
- Batch configuration of devices is supported.

5.2.3(Optional) Add Driver

Step 1 Click **Resource Management** -> **Driver Management**.

Step 2 Select an organization in the left tree, and click **Add** to enter the driver addition page.

Step 3 Enter the driver's name and gender to add a single driver.

Figure 5-4 Driver Information Setting

Driver's license information can also be entered, and after adding the driver's photo, the photo will be automatically downloaded to the associated online device.

5.3 Vehicle Monitoring

5.3.1 Location monitoring

Step 1 Click **Vehicle Monitoring** -> **Location Monitoring**.

Step 2 Select the device or vehicle(s) in the left organization vehicle tree for vehicle location monitoring, which mainly shows real-time location information of the vehicle(s).

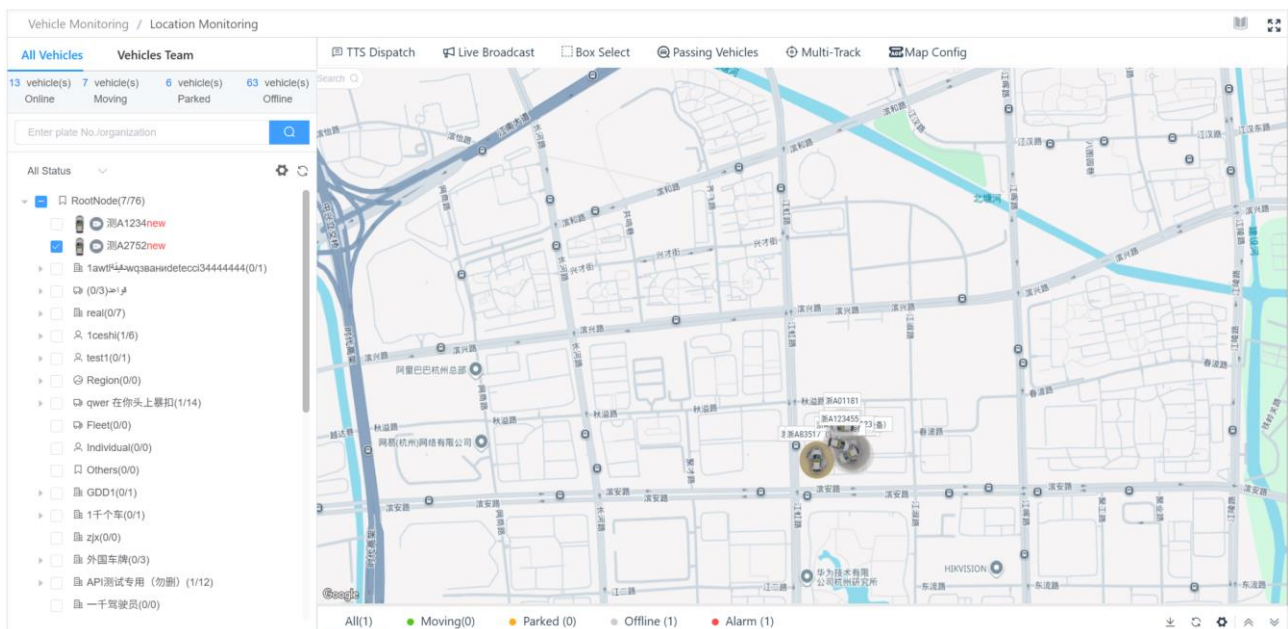


Figure 5-5 Location Monitoring

**Note**

If you select a device, real-time location information of all vehicles bound to the device will be shown.

5.3.2 Multi-Screen Preview

The multi-screen preview feature can preview multi-vehicle multi-path video footage.

Step 1 Click **Vehicle Monitoring** -> **Multi-Screen LiveView**.

Step 2 Select the vehicle in the left organization vehicle tree.



Figure 5-6 Multi-Screen LiveView

The preview of vehicle video footage is displayed in real time in the right video playback area, supporting simultaneous preview of multiple channels, overlay of channel number and video transfer rate, etc.

Step 3 Optional: Double-click a single channel to enter the single-screen liveview mode.

**Note**

You can use the corresponding buttons at the bottom of each channel to perform multiple operations as needed, including the Play/Stop Preview button, Standard/High Definition Switch Preview button, Preview Screen rotation button, Turn On/Off Sound button, Local Screenshot button, and Full Screen Display button. For details, please refer to the HAT Cloud User Manual.

5.3.3 Trajectory Playback

Step 1 Click **Vehicle Monitoring** -> **Trajectory Playback**.

Step 2 Select a vehicle by license plate No. in the organization vehicle tree.

Step 3 Set start time and end time in the calendar bar and click **Search** to query and replay historical trajectories.

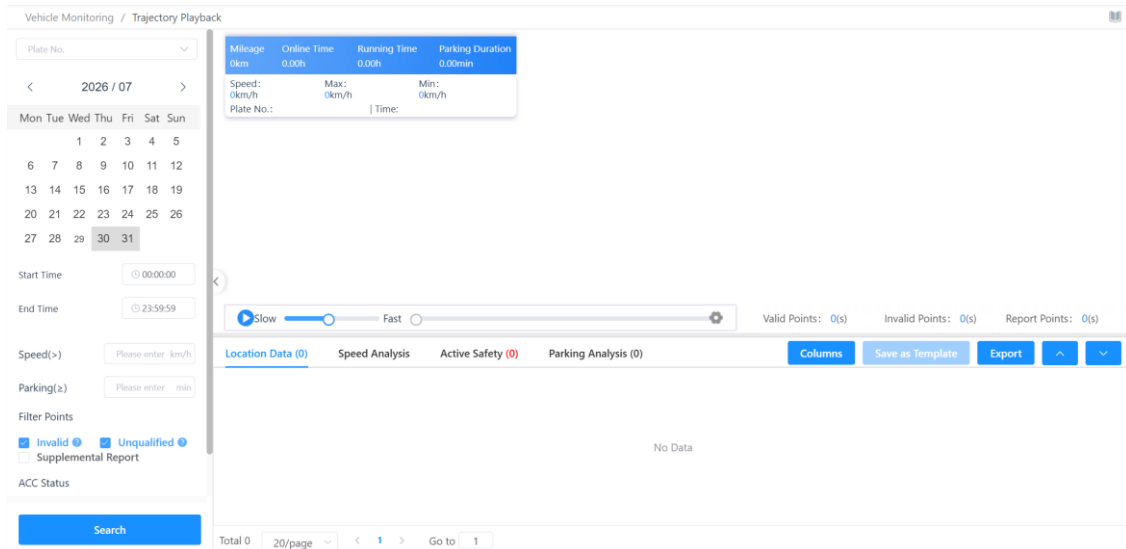


Figure 5-7 Trajectory Playback

The trajectory detail information page supports location data query, speed analysis, active safety statistics, and parking analysis.

5.3.4 Video Playback

Step 1 Click **Vehicle Monitoring** -> **Video Playback**.

Step 2 Select a vehicle by license plate No. in the organization vehicle tree.

Step 3 Select the date and set start/end time conditions in the calendar bar and click **Search** to access the video playback page, which supports fuzzy search for vehicles and channel selection for video playback.

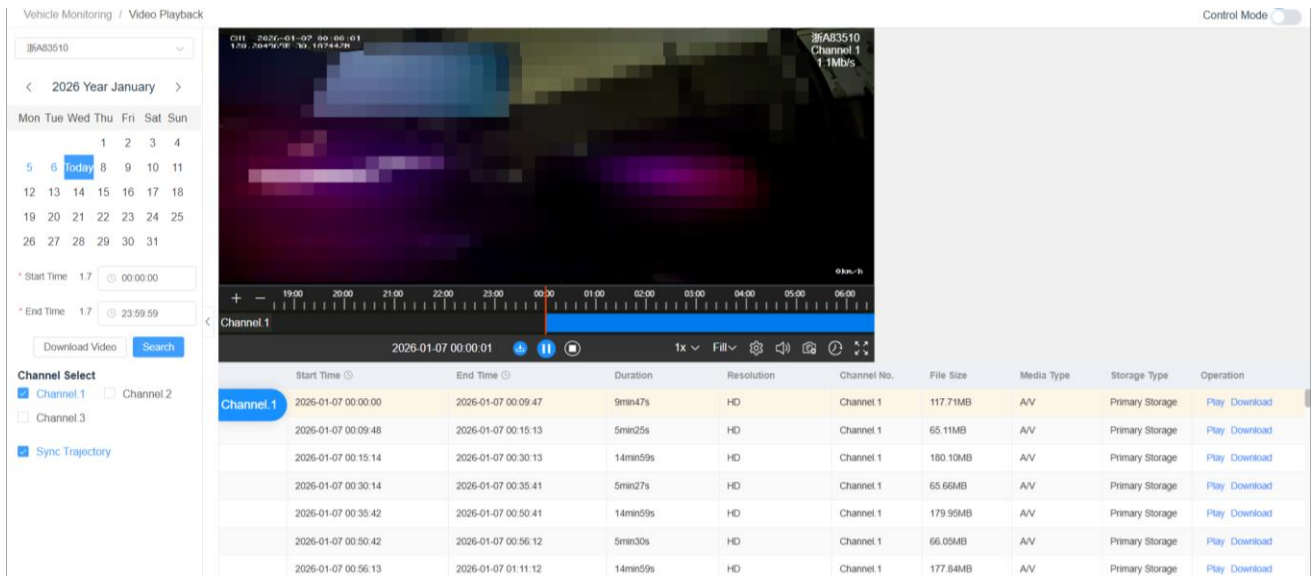


Figure 5-8 Video Playback

Note

- Video playback supports multi-channel playback. Currently, up to 2 channels are supported. Click on the channel name to switch between different channels for playback.
- You can also play or download the specified video as needed.

5.4 Alarm Center

In the alarm center, users can view alarm records generated by devices and platforms, configure alarm rules, view and count alarm handling, and provide data analysis for alarm data.

5.4.1 Alarm Rule Settings

Step 1 Click **Alarm Center** -> **Alarm Rule**.

Step 2 View the list of alarm rules, filter alarms by alarm name, type, risk level, reminder method, whether to count, whether to focus, whether to platform record, and how to handle, or perform edit operations.

Alarm Center / Alarm Rules

Rule Configuration

- Basic Alarm Rules
- Pre-Alarm Rules
- Email Notification
- Scheme Configuration
- Fence Alarm Rules
- Fuel Alarm Rules
- Refuel Event Configuration Rule

Alarm Name: Type: Risk Level:

Advanced Active Safety Alarm Fence Alarm Vehicle Status Alarm CMBS Alarm

☐	Alarm Name	Alarm L...	Risk Level	Alert Method	Handling Method	Type	Counted	Key Focus	Platform Record	Operati...
☐	Abnormal Fuel Level Alarm	Default	High	Sound	Manual	Vehicle Status Alarm	No	☒	☒	?
☐	Cabin Occupancy Exceeded Alarm	Default	Normal	Effect	Manual	DSM Alarm	Yes	☒	☒	?
☐	Camera Failure Alarm	Default	High	Popup, Sound, Effect	Manual	Vehicle Status Alarm	Yes	☐	☒	?
☐	Camera Occlusion Alarm	Default	Critical	Effect	Manual	DSM Alarm	Yes	☐	☒	?
☐	Camera Signal Loss Alarm	Default	Normal	No	Unneeded Handling	Vehicle Status Alarm	No	☐	☒	?
☐	Camera Video Signal Blocking Alarm	Default	High	No	Manual	Vehicle Status Alarm	No	☐	☒	?
	L1 Alarm		Critical	Effect	Manual	ADAC				

Figure 5-9 Alarm Rule Settings

Step 3 Optional: Click **Adv Config** to perform advanced configuration, including:

- Configurable the number of alarm timeliness days (default 1 day), the time when alarms stop pushing each day (no further push of pending alarms after the configured time each day is reached).
- Configure the validity period of pending alerts. Once the validity period is exceeded, pending alerts will be automatically cleared from **Pending Alerts** and recorded as unprocessed alerts within the validity period.
- Choose whether to enable the delayed reporting processing configuration. Delayed reporting means that the alarm item is reported after a certain period of time.
- Set the handling method for the delayed reporting alarm item.

5.4.2 Pending Alerts

Click **Alarm Center** -> **Unhandle Alarm** or  to enter the pending alarm page, where you can view the basic alarms and safety warnings that have been configured and require manual processing and are within the validity period of alarm processing but have not been processed. You can filter and view the alarms to be processed by alarm type, license plate number, organization, risk level, marking, and concern.

Alarm Item	Risk Level	Level	Alarm Time	Received	End Time	Duration	Location	Speed(km/h)	Plate No.	Organ
Solid Line Crossing	High	L2 Alarm	2026-01-07 14:21:24	2026-01-07 14:20:37				50	浙A50432	lytest
Solid Line Crossing	High	L2 Alarm	2026-01-07 14:09:57	2026-01-07 14:09:11				50	浙A50432	lytest
Camera Signal Loss Alarm	Normal		2026-01-07 14:08:32	2026-01-07 14:08:35		00:14:30		0	T7598	浙A50432
Solid Line Crossing	High	L2 Alarm	2026-01-07 13:58:31	2026-01-07 13:57:45				50	浙A50432	lytest
Camera Signal Loss Alarm	Normal		2026-01-07 13:53:15	2026-01-07 13:53:16		00:29:47		0	浙A123455	G40v
Camera Signal Loss Alarm	Normal		2026-01-07 13:52:54	2026-01-07 13:52:54	2026-01-07 13:52:54	00:00:00	-		浙A123455	G40v
Solid Line Crossing	High	L2 Alarm	2026-01-07 13:47:05	2026-01-07 13:46:19				50	浙A50432	lytest
Camera Signal Loss Alarm	Normal		2026-01-07 13:40:14	2026-01-07 13:40:20		00:42:48		0	E50771443	690#
Camera Signal Loss Alarm	Normal		2026-01-07 13:39:23	2026-01-07 13:39:29	2026-01-07 13:39:23	00:00:00	-		E50771443	690#

Figure 5-10 Pending Alerts

**Note**

The platform also supports evidence center, alarm record, early warning ledger, etc. For details, please refer to the HAT Cloud User Manual.

5.4.3 Data Analysis

Click **Alarm Center** -> **Alarm Intervention Records** to query alarm intervention records by intervention time period, intervention person, intervention method and license plate number.

Intervention Time	Method	Intervenor	Alarm Item	Interventio...	Alarm Level	Risk Level	Alarm Type	Alarm Time	Received Time	Plate No.	Organization
-------------------	--------	------------	------------	----------------	-------------	------------	------------	------------	---------------	-----------	--------------

Figure 5-11 Alarm Intervention Records

Click **Alarm Center** -> **Driver Driving Behavior Statistics** to query vehicle driving behavior alarm statistics by organization, alarm item, license plate, time period.

Alarm Center / Driver Driving Behavior Statistics

* Driver
Please enterDriver

* Alarm Item
Please select

Time Range
2026-06-01 - 2026-06-30

Search

Reset

Export

Driver	Organization	Total Alarms	Mileage(km)	Driving duration(h)
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Figure 5-12 Vehicle Driving Behavior Statistics

Chapter 6 FAQ

For a quick look into the status of the dashcam, check the following table.

Table 6-1 Device Indicator Status

Indicator	Status	Description
Wi-Fi Indicator	Solid	APP connected to the device
	Flash	Wi-Fi AP on
	Off	Wi-Fi AP off
4G Indicator	Solid	4G signal and platform connection normal
	Flash	4G signal normal but platform disconnected
	Off	No 4G signal
Record Indicator	Solid	Recording normal
	Off	Recording error, TF card to be checked

6.1 Dashcam Start Failure

- Check whether the power supply is consistent with the required parameters of the dashcam.
- Check that the power cord is connected.
- Check that the vehicle power supply is normal.

6.2 Video Recording Failure

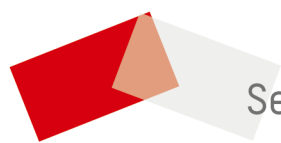
- Please confirm that you have inserted a TF card.
- Please confirm if the TF card is damaged, and if it is damaged, replace the TF card.
- Please try formatting the TF card.

6.3 Position Failure

- Please check for obstruction around the vehicle, and drive the vehicle to an open road. If the GNSS indicator is always on, this indicates that the dashcam is operating normally.
- Do not install the dashcam on the special car film. Some car film will affect the positioning signal, you need to move the dashcam to a place without the car film covering.

6.4 Blurry Video Image

- Please check whether you have removed the lens protector.
- Whether the lens is dirty.



See Far, Go Further