



HiLook Series 2 MP Bullet Camera

User Manual

User Manual

Thank you for purchasing our product. If there are any questions, or requests, do not hesitate to contact the dealer.

This manual applies to the model below:

Model
THC-B120-C

This manual may contain several technical incorrect places or printing errors, and the content is subject to change without notice. The updates will be added to the new version of this manual. We will readily improve or update the products or procedures described in the manual.

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Initiatives on the Use of Video Products

Thank you for choosing Hikvision products.

Technology affects every aspect of our life. As a high-tech company, we are increasingly aware of the role technology plays in improving business efficiency and quality of life, but at the same time, the potential harm of its improper usage. For example, video products are capable of recording real, complete and clear images. This provides a high value in retrospect and preserving real-time facts. However, it may also result in the infringement of a third party's legitimate rights and interests if improper distribution, use and/or processing of video data takes place. With the philosophy of "Technology for the Good", Hikvision requests that every end user of video technology and video products shall comply with all the applicable laws and regulations, as well as ethical customs, aiming to jointly create a better community.

Please read the following initiatives carefully:

1. Everyone has a reasonable expectation of privacy, and the installation of video products should not be in conflict with this reasonable expectation. Therefore, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range, when installing video products in public areas. For non-public areas, a third party's rights and interests shall be evaluated when installing video products, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products.
2. The purpose of video products is to record real activities within a specific time and space and under specific conditions. Therefore, every user shall first reasonably define his/her own rights in such specific scope, in order to avoid infringing on a third party's portraits, privacy or other legitimate rights.
3. During the use of video products, video image data derived from real scenes will continue to be generated, including a large amount of biological data (such as facial images), and the data could be further applied or reprocessed. Video products themselves could not distinguish good from bad regarding how to use the data based solely on the images captured by the video products. The result of data usage depends on the method and purpose of use of the data controllers. Therefore, data controllers shall not only comply with all the applicable laws and regulations and other normative requirements, but also respect international norms, social morality, good morals, common practices and other non-mandatory requirements, and respect individual privacy, portrait and other rights and interests.
4. The rights, values and other demands of various stakeholders should always be considered when processing video data that is continuously generated by video products. In this regard, product security and data security are extremely crucial. Therefore, every end user and data controller, shall undertake all reasonable and necessary measures to ensure data security and avoid data leakage, improper disclosure and improper use, including but not limited to, setting up access control, selecting a suitable network environment (the Internet or Intranet) where video products are connected,

establishing and constantly optimizing network security.

Video products have made great contributions to the improvement of social security around the world, and we believe that these products will also play an active role in more aspects of social life. Any abuse of video products in violation of human rights or leading to criminal activities are contrary to the original intent of technological innovation and product development. Therefore, each user shall establish an evaluation and tracking mechanism of their product application to ensure that every product is used in a proper and reasonable manner and with good faith.

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About this Manual

Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (<https://www.hikvision.com/>). Please use this user manual under the guidance of professionals.

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IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2014/35/EU, the EMC Directive 2014/30/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.
2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may



include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into “Warnings” and “Cautions”.

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

	
Warnings Follow these safeguards to prevent serious injury or death.	Cautions Follow these precautions to prevent potential injury or material damage.



Warnings

- In the use of the device, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 12 VDC according to the IEC60950-1 standard. Refer to technical specifications for detailed information.
- The output current of the power adapter must be no more than 6 A.
- Do not connect multiple devices to one power adapter to avoid over-heating or a fire hazard caused by overload.
- Make sure that the plug is firmly connected to the power socket.
- Make sure that the device is firmly fixed if wall mounting or ceiling mounting is adopted.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cord, and then contact the service center.
- Never attempt to disassemble the camera by unprofessional personal.



Cautions

- No naked flame sources, such as lighted candles, should be placed on the equipment.
- Do not drop the camera or subject it to physical shock.
- Do not place the camera in extremely hot, cold (the operating temperature shall be -40°C to 60°C), dusty or damp locations, and do not expose it to high electromagnetic radiation.
- Do not touch sensor modules with fingers.
- If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently.

- Do not aim the camera at the sun or extra bright places.
- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
- Do not expose the device to high electromagnetic radiation or extremely hot, cold, dusty or damp environment.
- To avoid heat accumulation, good ventilation is required for the operating environment.
- Keep the camera away from liquid while in use for non-water-proof device.
- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.

1 Introduction

1.1 Product Features

The main features are as follows:

- High performance CMOS sensor
- IR cut filter with auto switch
- OSD menu with configurable parameters
- Auto white balance
- SMART IR mode
- 3-axis adjustment

1.2 Overview

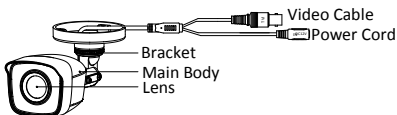


Figure 1-1 Overview of the Bullet Camera

2 Installation

Before you start:

- Make sure that the device in the package is in good condition and all the assembly parts are included.
- Make sure that all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Check whether the power supply is matched with your power output to avoid the damage.
- Make sure the wall is strong enough to withstand three times the weight of the camera and the mount.
- If the wall is cement, insert expansion bolts before installing the camera. If the wall is wooden, use self-tapping screws to secure the camera.
- If the product does not function properly, contact your dealer or the nearest service center. DO NOT disassemble the camera for repair or maintenance by yourself.

2.1 Ceiling/Wall Mounting without Junction Box

Before you start:

Both wall mounting and ceiling mounting are suitable for the camera. Ceiling mounting will be taken as an

example in this section. You can take the steps of ceiling mounting as a reference, when adopting wall mounting.

Steps:

1. Paste the drill template (supplied) to the installation place.
2. Drill the screw holes and the cable hole (optional) in the ceiling according to the drill template.

Note:

Drill the cable hole, when adopting the ceiling outlet to route the cable.

3. Attach the bracket to the ceiling and secure the camera with three supplied PA4 × 25 screws.

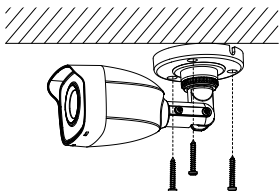


Figure 2-1 Fix the Camera to the Ceiling

Notes:

- The supplied screw package contains self-tapping screws and expansion bolts.
 - For cement ceiling, expansion bolts are required to fix the camera. For wooden ceiling, self-tapping screws are required.
4. Route the cables through the cable hole, or the side opening.
 5. Connect the cables.
 6. Check whether the image on the monitor is gotten from the optimum angle. If not, adjust the camera according to the figure below to get an optimum angle.

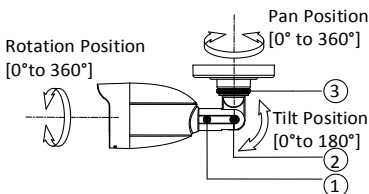


Figure 2-2 3-axis Adjustment

- 1). Loosen the No.3 screw to adjust the pan position [0° to 360°]. Tighten the screw after completing the adjustment.
- 2). Loosen the No.2 screw to adjust the tilt position [0° to 180°]. Tighten the screw after completing the adjustment.
- 3). Loosen the No.1 screw and rotate the camera [0° to 360°]. Tighten the screw after completing the adjustment.

2.2 Ceiling/Wall Mounting with Junction Box

Steps:

1. Paste the drill template of the junction box on the ceiling/wall.
2. Take apart the junction box, and align the screw holes of the camera with those on the Junction box's cover.
3. Attach the camera on the junction box's cover with three supplied PM4 × 10 screws.

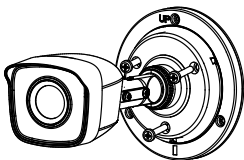


Figure 2-3 Attach the Camera on the Junction Box's Cover

4. Secure the junction box's body on the ceiling/wall with three supplied PA4 × 25 screws.

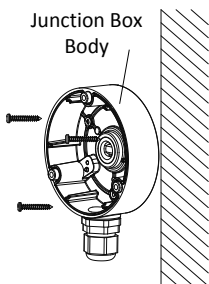


Figure 2-4 Secure the Junction Box on the Wall/Ceiling

5. Route the cables through the bottom cable hole, or the side cable hole of the junction box.
6. Combine the junction box cover with its body.

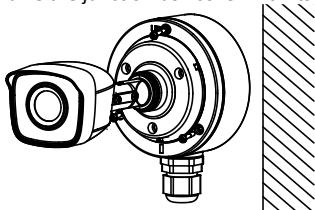


Figure 2-5 Combine the Junction Box Cover and Body

7. Repeat the step 5 to 6 of **2.1 Ceiling/Wall Mounting without Junction Box** to finish the installation.

3 Menu Description

Purpose:

Call the menu by clicking button  on the PTZ Control interface, or click **Iris+**.

Steps:

1. Connect the camera with the TVI DVR, and the monitor, shown as the figure 3-1.



Figure 3-1 Connection

2. Power on the analog camera, TVI DVR, and the monitor to view the image on the monitor.
3. Click PTZ Control to enter the PTZ Control interface.
4. Call the camera menu by clicking  button, or click **Iris+**.

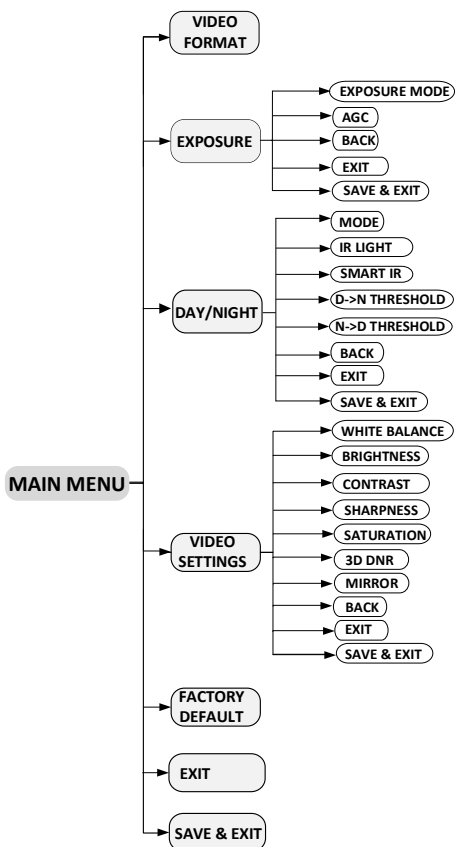


Figure 3-2 Main Menu Overview

5. Click the direction arrow to control the camera.
 - 1) Click up/down direction button to select the item.
 - 2) Click **Iris +** to confirm the selection.
 - 3) Click left/right direction button to adjust the value of the selected item.

3.1 VIDEOE FORMAT

You can set the video format to 2 MP @ 30 fps, or 2 MP @ 25 fps.

3.2 EXPOSURE

Exposure describes the brightness-related parameters, which can be adjusted by **EXPOSURE MODE** and **AGC**.

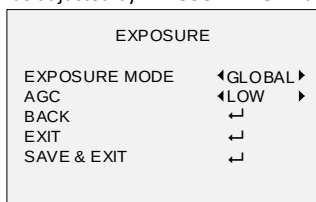


Figure 3-3 EXPOSURE

EXPOSURE MODE

You can set the **EXPOSURE MODE** to **GLOBAL**, **BLC**, **HLC**, or **DWDR**.

- **GLOBAL**

GLOBAL refers to the normal exposure mode which performs exposure according to the whole image brightness.

- **BLC (Backlight Compensation)**

BLC (Backlight Compensation) compensates light for the front object to make it clear, but this may cause the over-exposure of the background, where the light is strong.

- **HLC (Highlight Compensation)**

HLC stands for highlight compensation. The camera detects the strong spots (the over-exposure portion of image), then reduce the brightness of the strong spots to improve the overall images.

- **DWDR (Digital Wide Dynamic Range)**

The **DWDR** helps the camera provide clear images even under backlight circumstances. When both very bright and very dark areas simultaneously exist in the image, **DWDR** balances the brightness level of the whole image to provide clear images with details.

AGC (Automatic Gain Control)

It optimizes the clarity of the image in poor light conditions. The **AGC** level can be set to **HIGH**, **MEDIUM**, or **LOW**.

Note:

The noise will be amplified, when setting the AGC level.

3.3 DAY/NIGHT

COLOR, **B & W** (Black and White), and **AUTO** are selectable for DAY/NIGHT switch.

COLOR

The image is colorful in day mode all the time.

B & W (Black and White)

The image is black and white all the time, and the **IR LIGHT** turns on in the poor light conditions.

You can turn on/off the **IR LIGHT** and set the value of **SMART IR** in this menu

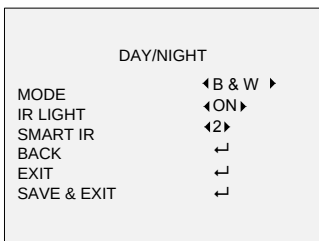


Figure 3-4 B & W

- **IR LIGHT**

You can turn on/off the **IR LIGHT** to meet the requirements of different circumstances.

- **SMART IR**

The **Smart IR** function is used to adjust the light to its most suitable intensity, and prevent the image from over exposure. The **SMART IR** value can be adjusted from 1 to 3. The higher the value, the more obvious effects.

AUTO

Automatically switch Color, or B & W (Black and White) according to actual scene brightness.

You can turn on/off the **IR LIGHT**, and set the value of **SMART IR** in this menu.

DAY/NIGHT	
MODE	◀ AUTO ▶
IR LIGHT	◀ ON ▶
SMART IR	◀ 2 ▶
D → N THRESHOLD	◀ 5 ▶
N → D THRESHOLD	◀ 5 ▶
BACK	↶
EXIT	↶
SAVE & EXIT	↶

Figure 3-5 AUTO

- **IR LIGHT**

You can turn on/off the **IR LIGHT** to meet the requirements of different circumstances.

- **SMART IR**

The **Smart IR** function is used to adjust the light to its most suitable intensity, and prevent the image from over exposure. The **SMART IR** value can be adjusted from 1 to 3. The higher the value, the more obvious effects.

- **D→ N Threshold (Day to Night Threshold)**

Day to Night Threshold is used to control the sensitivity of switching the day mode to the night mode. You can set the value from 1 to 9. The larger the value, the more sensitive the camera.

- **N→ D Threshold (Night to Day Threshold)**

Night to Day Threshold is used to control the sensitivity of switching the night mode to the day mode. You can set the value from 1 to 9. The larger the value, the more sensitive the camera.

3.4 VIDEO SETTINGS

Move the cursor to **VIDEO SETTINGS** and click **Iris+** to enter the submenu. **IMAGE MODE**, **WHITE BALANCE**, **BRIGHTNESS**, **CONTRAST**, **SHARPNESS**, **SATURATION**, and **MIRROR** are adjustable.

VIDEO SETTINGS	
IMAGE MODE	◀ STD ▶
WHITE BALANCE	↶
BRIGHTNESS	◀ 5 ▶
CONTRAST	◀ 5 ▶
SHARPNESS	◀ 5 ▶
SATURATION	◀ 5 ▶
MIRROR	OFF
BACK	↶
EXIT	↶
SAVE & EXIT	↶

Figure 3-6 VIDEO SETTINGS

IMAGE MODE

IMAGE MODE is used to adjust the image saturation, and you can set it to **STD** (Standard) or **HIGH-SAT** (High Saturation).

WHITE BALANCE

White balance, the white rendition function of the camera, is to adjust the color temperature according to

the environment. It can remove unrealistic color casts in the image. You can set the mode to **AUTO**, or **MANUAL**.

- **AUTO**

Under **AUTO** mode, white balance is being adjusted automatically according to the color temperature of the scene illumination.

- **MANUAL**

You can set the **R GAIN/B GAIN** value from 1 to 255 to adjust the shades of red/blue color of the image.

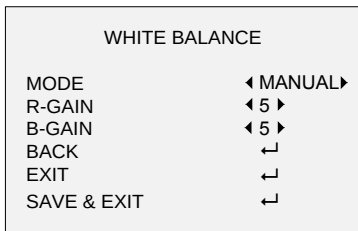


Figure 3-7 MANUAL MODE

BRIGHTNESS

Brightness refers to the brightness of the image. You can set the brightness value to darken or brighten the image. The higher the value is, the brighter the image is.

CONTRAST

This feature enhances the difference in color and light between parts of an image.

SHARPNESS

Sharpness determines the amount of detail an imaging system can reproduce.

SATURATION

Saturation is the proportion of pure chromatic color in the total color sensation. The saturation of a color is determined by a combination of light intensity and how much it is distributed across the spectrum of different wavelengths.

MIRROR

OFF, **H**, **V**, and **HV** are selectable for mirror.

OFF: The mirror function is disabled.

H: The image flips 180° horizontally.

V: The image flips 180° vertically.

HV: The image flips 180° both horizontally and vertically.

3.5 FACTORY DEFAULT

Move the cursor to **FACTORY DEFAULT** and click **Iris+** to reset all the settings to the factory default.

3.6 EXIT

Move the cursor to **EXIT** and click **Iris+** to exit the menu without saving.

3.7 SAVE & EXIT

Move the cursor to **SAVE & EXIT** and click **Iris+** to save the settings, and exit the menu.